



GRAND VELAS®
Riviera Maya | México

THE MOST
exquisite
RESORTS
IN THE WORLD®



GVRM.03.2025

Product guide





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Grand Velas

Riviera Maya

Grand Velas opens its doors to offer three natural ambiances dedicated to pamper your senses. The Zen Grand ambiance is surrounded by jungle, mangroves and natural cenotes and is home to SE Spa, an incomparable sanctuary of relaxation. The Ambassador ambiance offers captivating views from its infinity pool and is ideal for families looking for hours of sun and beach; and the Grand Class ambiance invites you to get away from it all and connect with the sophisticated, yet carefree, Caribbean lifestyle.

Each Grand Velas experience is created by you.



The Property



Three unique ambiances, Zen Grand, Ambassador, and Grand Class highlight and display the natural wonders of this 83-acre property. Freshwater cenotes, preserved mangroves and 1,600 feet of beachfront set the scene for as many experiences as you decide to enjoy at Grand Velas; from discovering the flavors our chefs create in each dish or moments of relaxation with rituals that rescue ancestral wellness techniques at SE Spa, to family adventures with seemingly endless activities and a dream-like couples' escape.



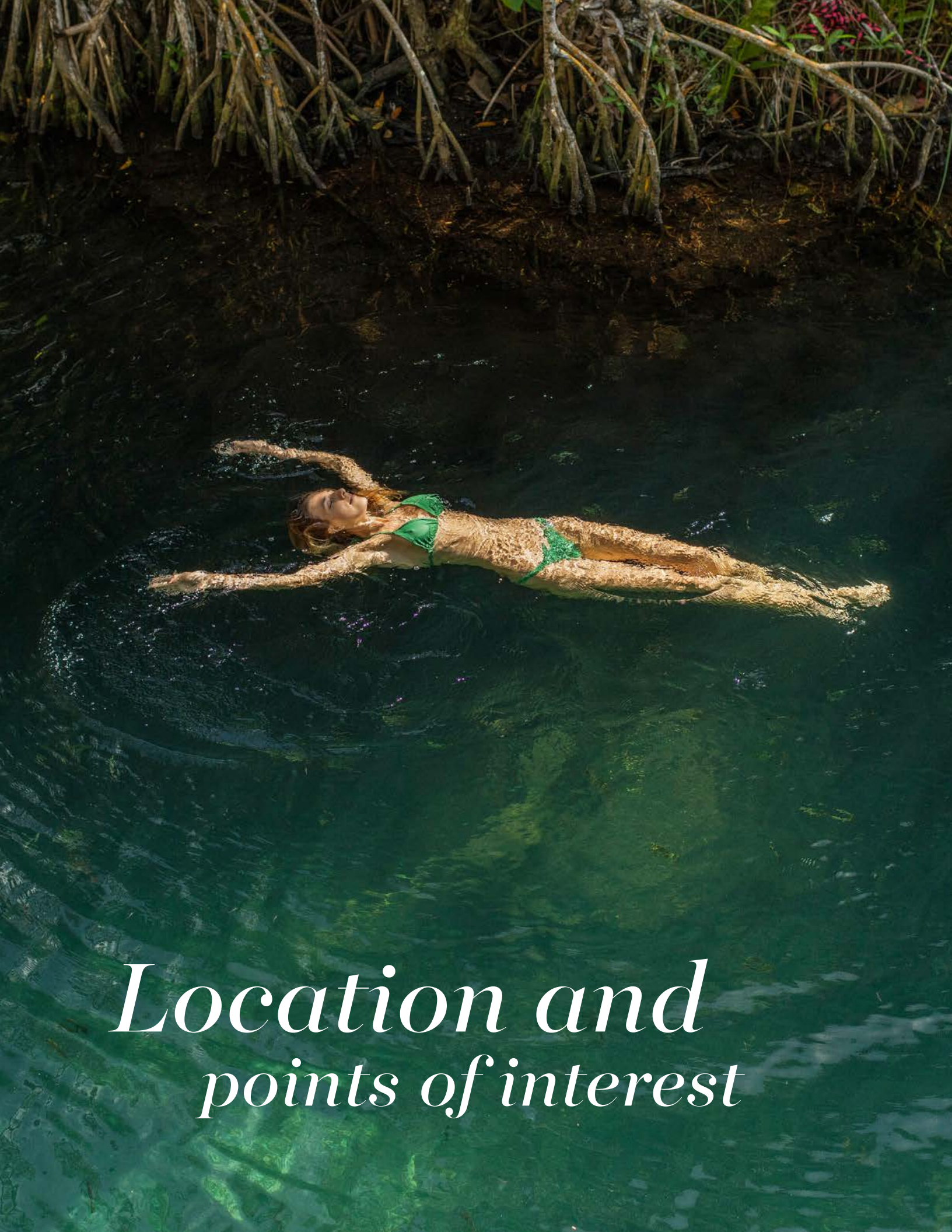
Luxury redefined in the Mexican Caribbean





Allow us the honor of hosting you to an unforgettable visit to the Riviera Maya. Our collection of services and amenities is carefully designed to delight you with details to choose from, to make each day in this paradise another beautiful page in your album of memories.

- AAA Five-Diamond Luxury All Inclusive Resort
- Spacious suites measuring over 1,000 sq. ft. in three unique ambiances, with luxury amenities
- Connecting suites perfect for families
- Culinary tour through gourmet restaurants awarded with 4 and 5 Diamonds by the AAA, and one of them with 1 Michelin Star
- Unlimited premium beverages in all bars, 24-hour suite service and Concierge service
- Baby Concierge, Pool & Beach Concierge and Spa Concierge services
- Kids' Clubs for ages 4-12; open from 9:00 a.m. to 11:00 p.m.
- Teens' Club for ages 13 to 17, open from 11:00 a.m. to 11:00 p.m.
- Seasonal activities program for all ages
- Pool surrounded by greenery in the Zen Grand ambiance
- Three-level infinity pool with ocean view in the Ambassador ambiance
- Oceanfront infinity pool for adults only in the Grand Class ambiance
- SE Spa awarded with 5 Stars by Forbes Travel Guide, featuring a Water Ceremony, beauty salon, and Spa boutique
- Boutiques available in each ambiance
- High-performance fitness centers with personal trainers
- Non-motorized water sports
- Ecotour and mini golf
- Romantic and wellness experiences
- Convention Center and Business Center
- Wi-Fi in common areas
- Package and postal delivery services
- Currency exchange
- Easy access for people with reduced mobility
- Parking lot and valet parking
- Travel agency and taxi services
- Taxes and gratuities



*Location and
points of interest*

Embraced by the Caribbean coastline, Grand Velas Riviera Maya is surrounded by the nature of the Yucatan Peninsula, offering captivating views. The resort is located 10 minutes from the Playa del Carmen city center and 45 minutes from the Cancún International Airport. The destination provides plenty of opportunities to relax on the beach and play in the crystalline waters of the Caribbean Sea.

Enjoy swimming, kayaking, diving, snorkeling, sailing and fishing; explore the jungle on a zipline through the trees. With its cultural, historic and natural riches, the Riviera Maya has entertainment and things to do for all ages; from children to adults, swimmers to non-swimmers, and those seeking activities ranging from extreme sports to relaxation.

Address:

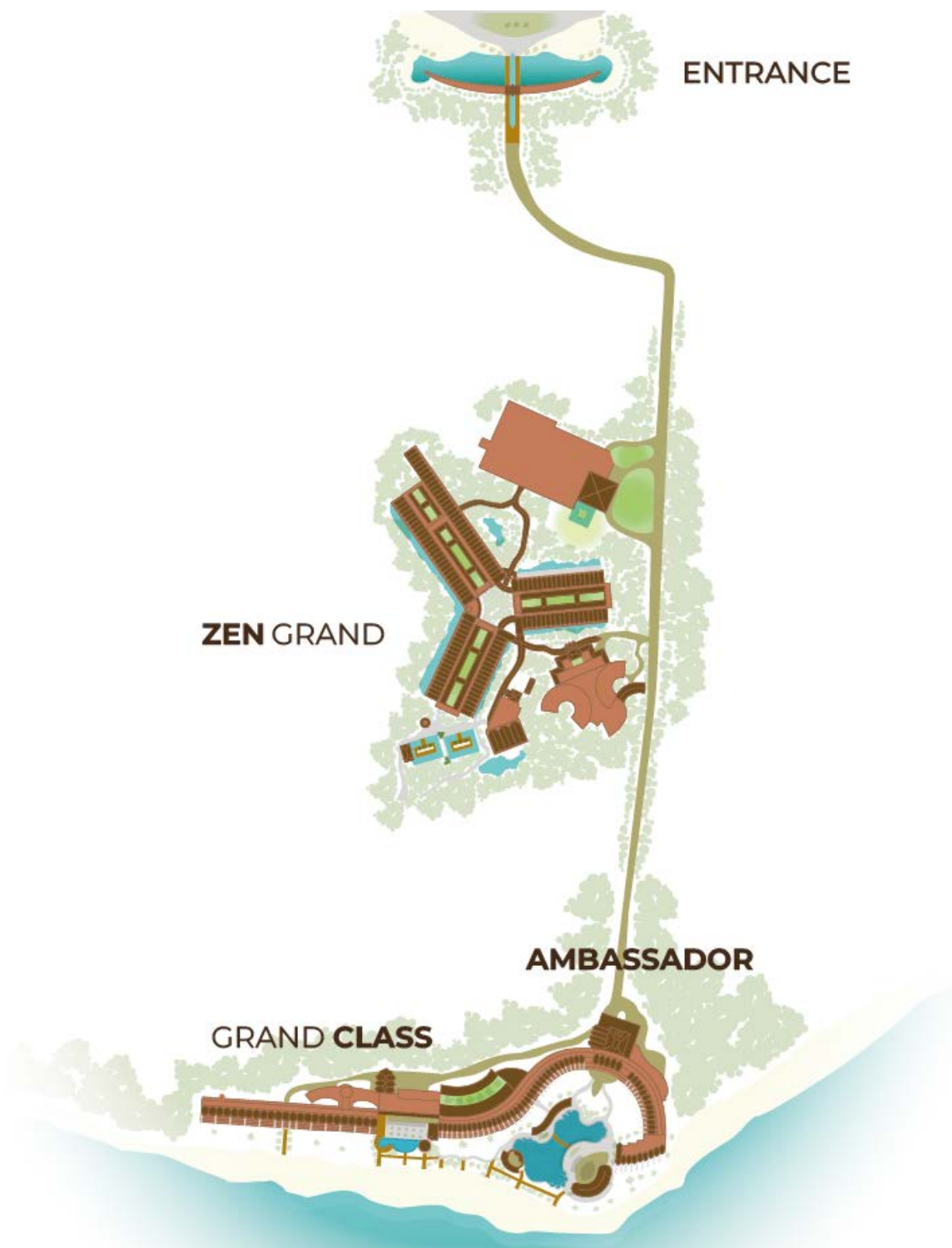
Carretera Cancún-Tulum Km. 62, Playa del Carmen, Municipio de Solidaridad, Riviera Maya, Quintana Roo, 77710.

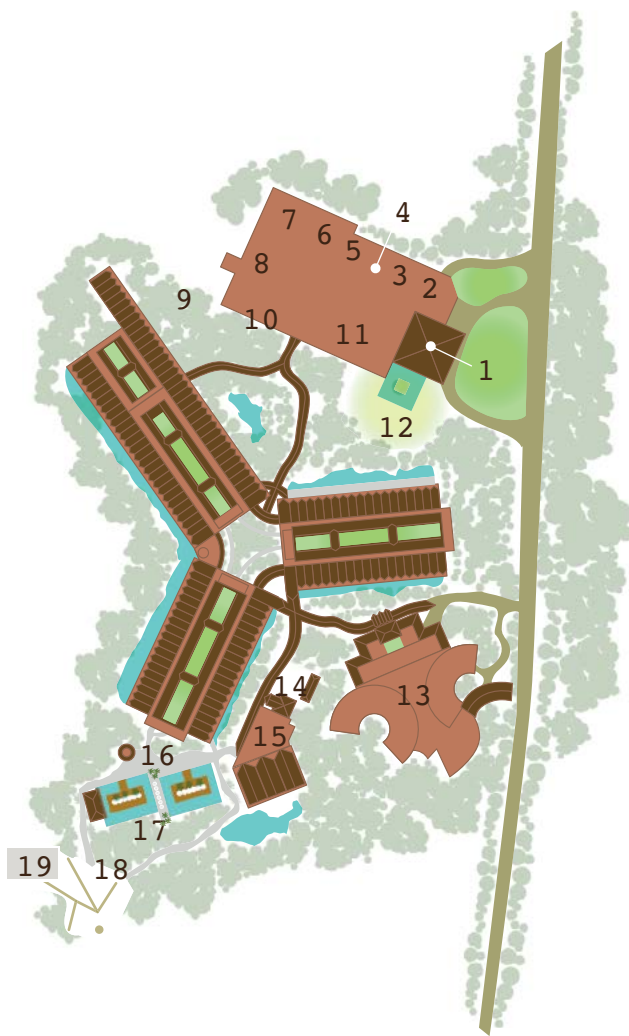


- **Playa del Carmen**
5th Avenue – 10 minutes away
- **Xcaret**
25 minutes away
- **Isla Mujeres**
20 minutes by ferry from Cancún
- **Xel-Há**
45 minutes away
- **Mayan Ruins in Tulum**
50 minutes away
- **Swimming with whale sharks at Holbox**
3 hours away
- **Cirque du Soleil “Joyá” show**
15 minutes away
- **Chichén Itzá**
3 hours and 30 minutes away







Map of the resort





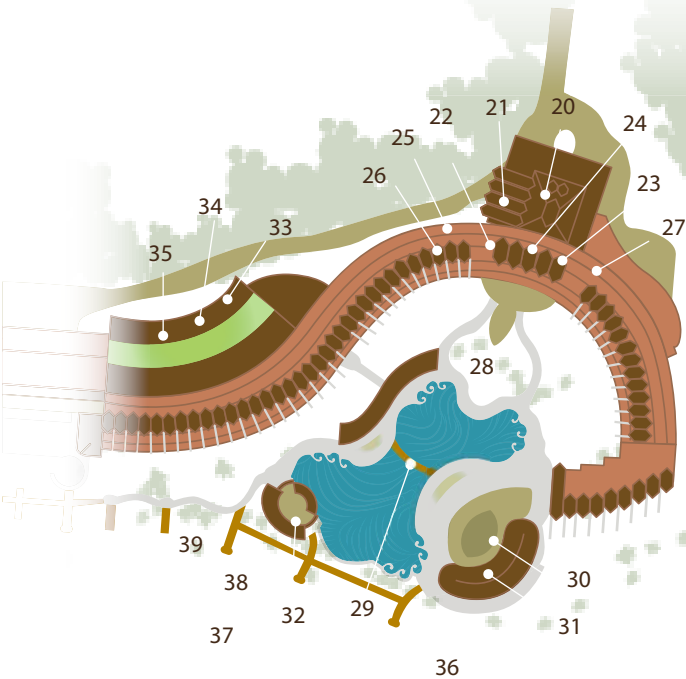
Zen Grand

Luxury surrounded by nature

-  **1.** Lobby
-  **2.** Business Center
-  **3.** Our Lady of Guadalupe Chapel
-  **4.** Travel Agency
-  **5.** Boutique
-  **6.** Convention Center
-  **7.** Fitness Center
-  **8.** Sen Lin Restaurant and Bar
-  **9.** Sen Lin Terrace
-  **10.** Wedding Showroom
-  **11.** Koi Bar
-  **12.** Zen Grand Garden
-  **13.** SE Spa
-  **14.** Kids' Club
-  **15.** Chaká Restaurant
-  **16.** Pool Terrace
-  **17.** Pool and Aqua Bar
-  **18.** Mini golf
-  **19.** Botanical garden

Ambassador

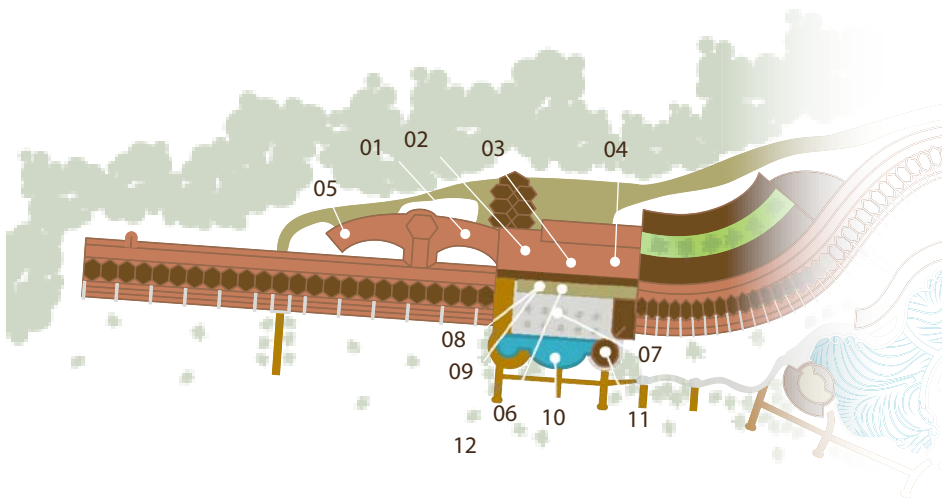
Ocean view



-  **20.** Lobby
-  **21.** Lucca Restaurant
-  **22.** Amat Café
-  **23.** Karaoke Bar
-  **24.** Frida Restaurant
-  **25.** Travel agency and car rental
-  **26.** Boutique
-  **27.** Business Center
-  **28.** Ambassador Garden
-  **29.** Pool
-  **30.** Spa Corner
-  **31.** Azul Restaurant
-  **32.** Snack & Aqua Bar
-  **33.** Kids' Club
-  **34.** Teens' Club
-  **35.** Fitness Center
-  **36.** Azul Beach
-  **37.** Ambassador Beach
-  **38.** Water sports
-  **39.** Deck

Grand Class

Ocean Front



- 1. Lobby
- L2 2. Piaf
- L2 3. Sky Bar
- L2 4. Cocina de Autor
- 5. Boutique
- 6. Bistro
- 7. Bistro Terrace
- L1 8. White Room
- L1 9. Ocean Terrace
- 10. Pool
- 11. Aqua Bar
- 12. Grand Class Beach





Accommodations

Slide open the curtains and discover landscapes you won't forget; this is the goal of each of the resort's 539 suites, designed with the care of those who seek to please all the senses in one place; Spa-style bathrooms, delicate bath amenities, goose down pillow menu, local art with a touch of the avant-garde from different parts of the world; but above all, good taste to give you a space worthy of calling yours. Choose the ambiance that best suits your taste and needs.

Zen Grand: Just two minutes away from the beach, and immersed within the hypnotic scenery of the Mayan jungle, is a tranquil haven surrounded by nature. Indulge your senses with treatments at the world-class Spa, where the four elements converge to connect with your spirit.

Allow water to renew you in the pool after a personal fitness session at the gym; in the evenings, delight your palate with the gourmet cuisine of Sen Lin and Chaká restaurants or dance the night away with refreshing cocktails at the Koi Bar.

Spend time admiring the beautiful surroundings during an ecotour, where you'll plant a tree, discover the riches of the jungle, and practice your swing at the mini golf. Kids will play, learn and expand their horizons at the Kids' Club, with a daily program of indoor and outdoor activities.

Ambassador: A paradise for the entire family to enjoy on the Caribbean coast, where the white sands and turquoise waters are adorned with a two-tiered infinity pool. The private terraces in this ambiance allows for guests to admire the beauty of the destination. Kids have hours of fun at the Kids' Club, while teens enjoy the modern Teens' Club with the latest technology. Adults have the option of dining in gourmet restaurants, and taking in spectacular themed shows with their children in the evenings.

Grand Class: Directly overlooking the sea, this ambiance inspires relaxation at oceanfront settings to soak up endless views of the Mexican Caribbean from the immersion pools on your private terraces which are the perfect place to enjoy wine tastings at sunset or a romantic experience. Delight your taste buds with the gourmet flavors of our world-class restaurants. Each detail is created to pamper you from head to toe.



Amenities:

- 24-hour suite service
- Nightly turndown service
- Daily-stocked premium minibar with refreshments and snacks
- Nespresso coffee maker
- Private terrace with sitting area
- Bathroom with jacuzzi and separate shower
- Molton Brown bath products
- Bathrobes and sandals
- One King or two Queen-size beds
- White goose-down pillows and comforters
- Pillow menu
- High definition flat screen TV with digital cable
- Direct line telephones
- Wi-Fi
- Laptop-size safe
- Umbrella
- Individual climate and humidity control
- Electronic key cards
- Iron and ironing board
- Scale
- Vanity mirror
- Hair dryer

**Additional amenities in superior suite categories****(Governor and Presidential):**

- 50-minute massage per adult per night
- Round-trip transportation (to and from the airport)
- Private Housekeeper service
- Private Concierge and Pool & Beach Concierge



Suite category comparison

Ambience	Category	Suite	Inventory	Maximum occupancy	Size	Beds	Differences between categories
ZEN GRAND	Standard	Zen Grand Suite	46	Ideal for 3 adults and 1 minor (ages 0-15)	1,184 sq. ft.	1 King size bed or 2 Queen size beds	Nature view
	Standard	Zen Grand Pool Suite	36	Ideal for 3 adults and 1 minor (ages 0-15)	1,185 sq. ft.	1 King size bed or 2 Queen size beds	Nature view
	Family	Two-bedroom Zen Grand Family Suite	85	Ideal for 6 adults and 2 minors (ages 0-15); or 4 adults and a maximum of 4 minors (ages 0-15).	2,368 sq. ft.	First bedroom with 1 King size bed Second bedroom with 2 Queen size beds	Nature view
	Special	Zen Grand Presidential Suite	2	Ideal for 4 adults and 2 minors, or 6 adults	3,518 sq. ft.	First bedroom with 1 King size bed Second bedroom with 2 Queen size beds	Nature view
AMBASSADOR	Standard	Ambassador Suite	170	Ideal for 3 adults and 1 minor (ages 0-15)	1,270 sq. ft.	2 Queen size beds	Ocean view
	Standard	Ambassador Pool Suite	23	Ideal for 3 adults and 1 minor (ages 0-15)	1,270 sq. ft.	1 King Size bed or 2 Queen size beds	Ocean view
	Familiar	Two-bedroom Ambassador Family Suite	85	Ideal for 6 adults and 2 minors (ages 0-15); or 4 adults and a maximum of 4 minors (ages 0-15).	2,540 sq. ft.	First bedroom with 1 King size bed Second bedroom with 2 Queen Size beds	Ocean view
	Special	Ambassador Governor Suite	1	Ideal for 2 adults and 1 minor (ages 0-15)	2,540 sq. ft.	1 King size bed	Oceanfront
	Special	Ambassador Presidential Suite	1	Ideal for 4 adults and 2 minors, or 6 adults	3,084 sq. ft.	First bedroom with 1 King size bed Second bedroom with 2 Queen Size beds	Oceanfront
GRAND CLASS	Standard	Grand Class Suite	88	Ideal for 3 adults and 1 minor (ages 0-15)	1,377 sq. ft.	1 King size bed or 2 Queen size beds	Oceanfront
	Standard	Grand Class Presidential Suite	2	Ideal for 4 adults and 2 minors, or 6 adults	3,796 sq. ft.	Master bedroom with 1 King size bed, second bedroom with 2 Queen size beds	Oceanfront



*Suite
categories*

ZEN GRAND

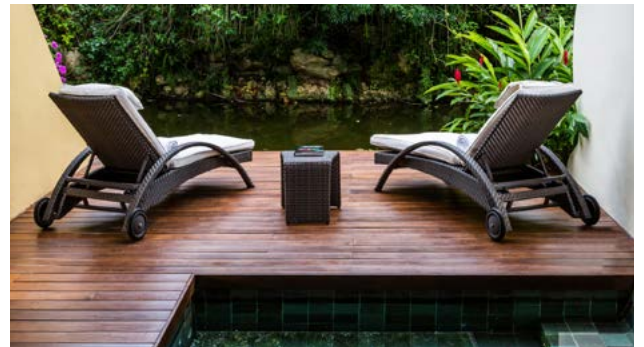
Zen Grand Suite – Nature view

This spacious suite has a terrace in the heart of the Mayan jungle, where you can enjoy the sunrise with a Nespresso coffee or relax with Molton Brown products in the interior jacuzzi. The exquisite décor and amenities will continuously remind you that you're in paradise.



Zen Grand Pool Suite – Nature view

You'll be amazed by the elegance and comfort of these suites. Allow yourself to be wrapped by the tranquility of nature in your private plunge pool located on the terrace and relax after a day of sunshine in the jacuzzi in your bathroom. End the day with nightly courtesies and enjoy deep rest.



Two-Bedroom Zen Grand Suite – Nature view

This suite welcomes you and your family with a kit for the little members of the family. Experience luxury with the personalized service of a Concierge and Baby Concierge -if required- and be captivated by the natural surroundings and special amenities.



Zen Grand Presidential Suite – Nature view

The wood and stone details of these suites create an incredible atmosphere for a stylish vacation in the Riviera Maya. Sample an extensive menu with family or friends at an 8-person marble dining table, rest in any of its two spacious bedrooms and relax in your private plunge pool or the outdoor shower surrounded by lush greenery.

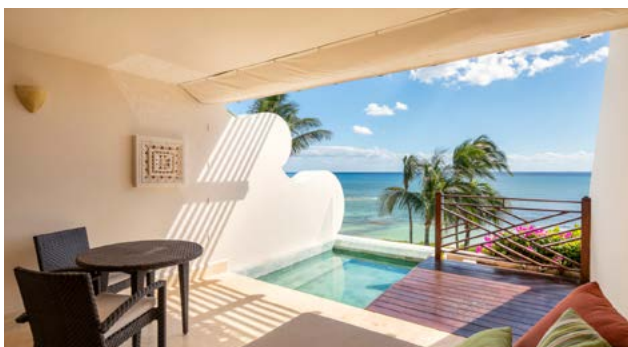




AMBASSADOR

Ambassador Suite – Ocean view

Allow your senses to be captivated by beautiful views of the Caribbean Sea from your suite terrace. Enjoy the comfort of this suite, where you can soak in your bathroom's jacuzzi and enjoy exquisite dishes from the suite service menu or daily-stocked mini bar, without limits!



Ambassador Pool Suite – Oceanfront

Experience a dream vacation with your family in a heavenly, spacious environment. Enjoy the tranquility of the Mexican Caribbean from the comfort of your private oceanfront plunge pool and terrace.

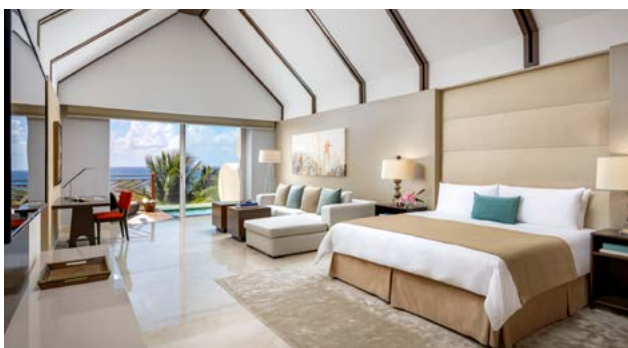
Ambassador Family Suite - Oceanfront

Discover the charm of Riviera Maya in this suite, ideal to spread out, relax and spend some quality family time. Enhance your senses with the stunning ocean view that these two connecting suites offer, with one King and two Queen-size beds and be pampered by the personalized service of a Concierge and Baby Concierge - if required. Be captivated by the exquisite views, welcome kit and special amenities such as a teepee, beach toys, bathrobes for kids, kid-friendly turndown service, among others.



Ambassador Governor Suite – Oceanfront

After arriving at the resort in our VIP transportation from the airport, relax in this suite decorated with the most exquisite Mexican art. Immerse yourself in the private plunge pool and experience an incomparable sensation of tranquility on the terrace overlooking the sea. You'll also enjoy a daily 50-minute Serenity Massage. Simply the dream vacation you deserve!



Ambassador Presidential Suite – Oceanfront

The first thing you will feel when entering this two-bedroom suite is peace and wonder; the décor creates a relaxing atmosphere that combines perfectly with luxury and cutting-edge technology. Enjoy the benefits of water in the private plunge pool, in your indoor jacuzzi or rain shower. You'll also be pampered daily with a 50-minute Serenity Massage that will take your breath away.

GRAND CLASS

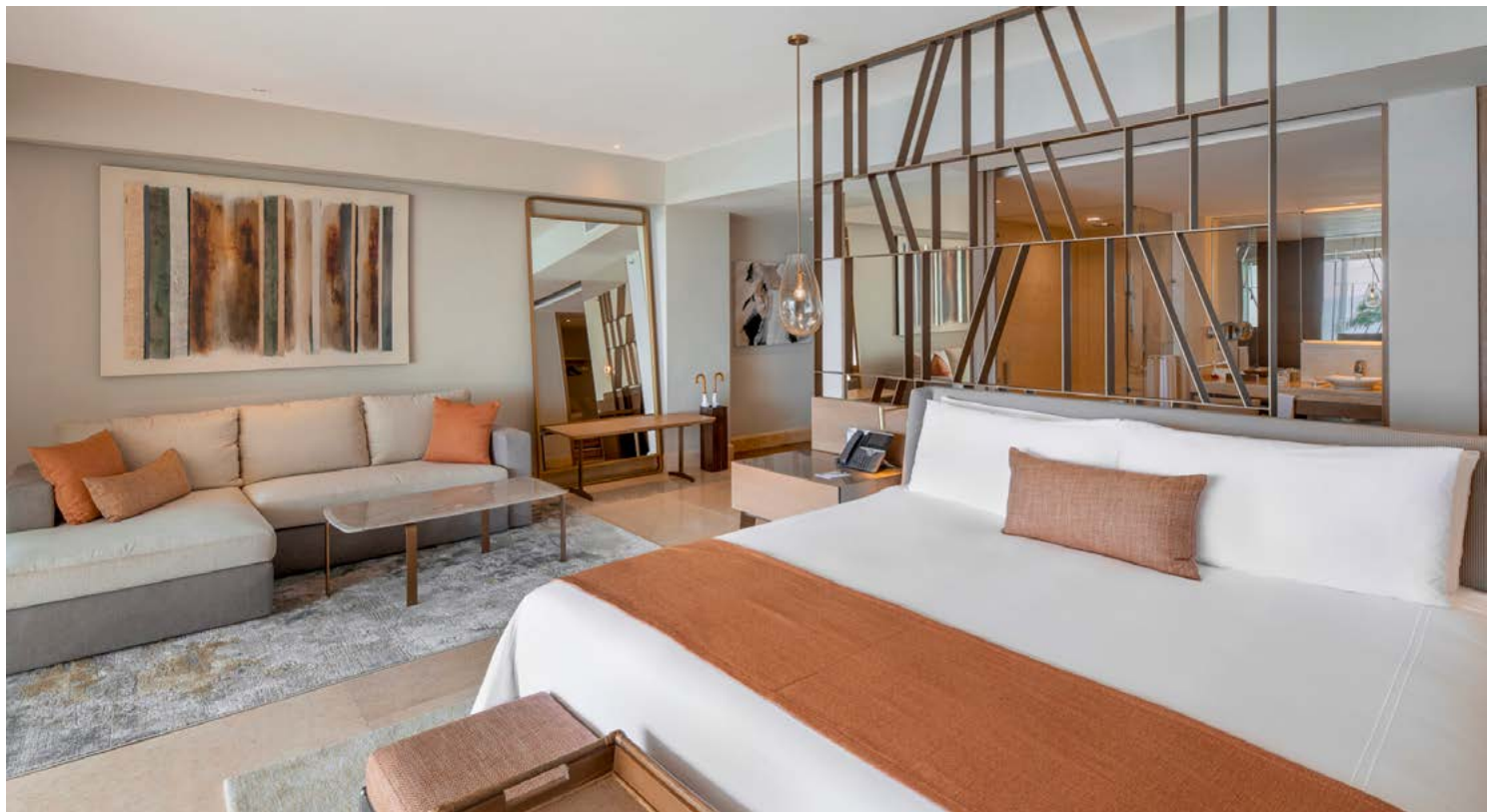
Grand Class Suite - Oceanfront

The suites where tranquility reigns. You'll enjoy absolute privacy and amazement surrounded by the beauty of the Riviera Maya, with a private plunge pool overlooking the Mexican Caribbean. At the end of your day, rest in the softness of your comforters and goose down pillows.



Grand Class Presidential Suite - Oceanfront

Live a dream vacation in this two-bedroom suite. With original artwork and unique style that reflects the tropical ambiance of the Riviera Maya, this suite is a sublime space for groups and larger families. Indulge in a plunge pool, Spa massages and selection of fine wines.





Restaurants

The art of creating a special moment

The options for delighting your personal culinary taste are as expansive as the flavors that emerge from the kitchens of our chefs. We invite you to savor dishes from the haute cuisine of the world in our restaurants, or while enjoying the view from your suite terrace; always well accompanied by our select lists of wine and spirits, and the creations of expert mixologists. Add the finishing touch to a special evening at any of our bars.



AZUL

International cuisine

Breakfast from 7:00 a.m. to 11:30 a.m.

Lunch from 12:00 p.m. to 5:00 p.m.

- This restaurant offers a panoramic view of the Mexican Caribbean, open-air terrace, air-conditioned seating area and casual, relaxed ambiance. It features an expansive international buffet, grilled specialties and à la carte menu.
- Location: Ambassador.
- Capacity: 280.
- Dress code: During breakfast and lunch short and t-shirt for men, swimsuit with pareo for women and footwear is mandatory.
- All ages.
- Reservations are not required.



CHAKA

International and regional
contemporary cuisine

Breakfast from 7:00 a.m. to 11:30 a.m.

Lunch from 12:00 p.m. to 3:00 p.m.

Dinner from 6:00 p.m. to 11:00 p.m.

- A casual, open-air restaurant situated amid the tropical jungle foliage of Salam, Chechén and Chacá trees. Open for breakfast, lunch and dinner, it features an international buffet during the day and an à la carte menu of Mayan specialties in the evening.
- Location: Zen Grand.
- Capacity: 180.
- Dress code: During breakfast and lunch short and t-shirt for men, swimsuit with pareo for women and compulsory footwear. Afternoon and evening: bermuda, shorts or trousers, shirts with sleeves and sandals or closed-toe shoes for men; casual dress, skirt, bermuda or trousers for women. Applies to 16 years old guests and older.
- Reservations required only for dinner: conciergerm@velasresorts.com.



BISTRO

International cuisine

Breakfast from 7:00 a.m. to 11:30 a.m.

Lunch from 12:00 p.m. to 3:00 p.m.

Dinner from 6:00 p.m. to 11:00 p.m.

- Open for breakfast, lunch and dinner, Bistro serves a wide selection of dishes featuring various world cuisines, complemented by an extensive international wine list.
- Location: Grand Class.
- Capacity: 120.
- Dress code: Daytime short and t-shirt for men, swimsuit with pareo for women and compulsory footwear. Afternoon and evening: shorts or trousers, shirts with sleeves and sandals or closed-toe shoes for men; casual dress, skirt, bermuda or trousers for women.
- Minimum age 12 years.
- Reservations not required.



Frida

Mexican haute cuisine

Dinner from 6:00 p.m. to 11:00 p.m.

- Recipient of the AAA Four Diamond Award, Frida pays tribute to the famous painter Frida Kahlo with a menu for all ages featuring traditional dishes with a modern twist. Savor the authentic flavors that have made Mexican cuisine a part of the World Heritage of Humanity, such as fresh and dried chiles, local cheeses, herbs and more. Every dish is a gourmet work of art that reflects the country's rich culinary heritage.
- Location: Ambassador.
- Capacity: 120.
- Dress code: Resort elegant (polo shirt, dress pants, closed-toe shoes for men, dress, skirt or pants for women, beach sandals are not allowed). Applies to 16-years old guests and older.
- All ages.
- Reservations required:
conciergerm@velasresorts.com.



LUCCA



Italian-Mediterranean specialties

Dinner from 6:00 p.m. to 11:00 p.m.

- Recipient of the AAA Four Diamond Award, Lucca offers a full range of Italian and Mediterranean flavors in creations featuring seafood and fine cuts of meat, fresh pasta, pizzas and vegetarian options. From appetizers to lavish desserts, the restaurant offers the perfect dish for every type of guest.
- Location: Ambassador.
- Capacity: 132.
- Dress code: Resort elegant (polo shirt, dress pants, closed-toe shoes for men, dress, skirt or pants for women, beach sandals are not allowed). Applies to 16-years old guests and older.
- All ages.
- Reservations required:
conciergerm@velasresorts.com.



Sen Lin



Asian fusion

Dinner from 6:00 p.m. to 11:00 p.m.

- Recipient of the AAA Four Diamond Award, Sen Lin takes diners on a journey through the culinary traditions of China, Japan, Korea, Vietnam, Malaysia, Cambodia and Thailand. Immersed in the jungle, the restaurant highlights the mystique of the Riviera Maya, offering new aromas and flavors, in addition to a lounge bar serving exotic cocktails.
- Location: Zen Grand.
- Capacity: 128.
- Dress code: Resort elegant (polo shirt, dress pants, closed-toe shoes for men, dress, skirt or pants for women, beach sandals are not allowed). Applies to 16-years old guests and older.
- All ages.
- Reservations required:
conciergerm@velasresorts.com.



French haute cuisine

Dinner from 6:00 p.m. to 11:00 p.m.

- Rated Four Diamonds by the AAA. Experience the culinary art of French cuisine in the romantic and enchanting ambiance of Piaf. Its Swarovski crystal curtains, lighting and design come together in perfect harmony to create an atmosphere of delicate extravagance.
- Location: Grand Class.
- Capacity: 96.
- Dress code: Resort elegant (polo shirt, dress pants, closed-toe shoes for men, dress, skirt or pants for women, beach sandals are not allowed). Applies to 16-years old guests and older.
- For ages 12 and over.
- Reservations required:
conciergerm@velasresorts.com.



COCINA
DE | AUTOR



Creative cuisine

Dinner from 6:00 p.m. to 9:45 p.m.

- Cocina de Autor is a restaurant awarded 5 Diamonds by the AAA and 1 Michelin Star, under the leadership of Nahúm Velasco, Mikel Alonso and Bruno Oteiza. The chefs invite you to live the most creative and avant-garde culinary experience with their tasting menu inspired by the delicacies of the Mexican Caribbean.
- Location: Grand Class.
- Capacity: 60.
- Dress code: Resort elegant (polo shirt, dress pants, closed-toe shoes for men, dress, skirt or pants for women, beach sandals are not allowed). Code applies to 16-years old adolescents and older.
- For ages 12 and over.
- Reservations required:
conciergerm@velasresorts.com.



Bars & lounges

Serving premium-brand domestic, international beverages and top-shelf spirits.

AQUA BAR

Swim-up bar
Open from 10:00 a.m. to 7:00 p.m.

- Location: Main pools of each ambiance



KOI

Open from 6:00 p.m. to 2:00 a.m.

- This Sports Bar & Lounge features spacious indoor and outdoor areas, immersed within the Mayan jungle and surrounded by lush flora and fauna. Enjoy shows and sports events on 231" Black Diamond screen, a dance floor with DJ, premium international beverages and cocktails made with natural ingredients.
- Location: Zen Grand.
- Dress code: Elegant-casual (collared shirts, dress pants and closed-toe shoes for men; dresses, skirts, or dress pants for women; beach sandals, tank tops and shorts are not permitted).
- Minors ages 12 and under are admitted until 10:00 p.m.
- Reservations are not required.





Sin Lin | BAR

Open from 6:00 p.m. to 11:00 p.m.

- This bar offers a tranquil, captivating ambiance amid the Mayan jungle. Relax on wooden chairs in our lounge, surrounded by natural sounds and soft lighting, or indoors with various types of music.
- Location: Zen Grand.
- Dress code: Elegant-casual (collared shirts, dress pants and closed-toe shoes for men; dresses, skirts, or dress pants for women; beach sandals, tank tops and shorts are not permitted).
- All ages.
- Reservations are not required.

SKY BAR

Open from 6:00 p.m. to 12:00 a.m.

- Offering an exceptional view from the Grand Class ambiance, this bar was placed in between two haute cuisine restaurants. With lounge music and stunning design, it creates the perfect welcome to an unforgettable experience.
- Location: Grand Class.
- Dress code: Elegant-casual (collared shirts, dress pants and closed-toe shoes for men; dresses, skirts, or dress pants for women; beach sandals, tank tops and shorts are not permitted).
- For ages 16 and over.
- Reservations are not required.



KARAOKE BAR

Open from 6:00 p.m. to 2:00 a.m.

- A place to make memories of fun and laughter. Discover the nightlife of Playa del Carmen right at the resort.
- Location: Ambassador.
- Dress code: Elegant-casual (collared shirts, dress pants and closed-toe shoes for men; dresses, skirts, or dress pants for women; beach sandals, tank tops and shorts are not permitted).
- Minors ages 12 and under are admitted until 10:00 p.m.
- Reservations are not required.



AMAT

Open from 7:00 a.m. a 9:00 p.m.

- Located next to the Ambassador's lobby. With a menu of fresh coffee, teas, a variety of bread and pastries, and refreshing ice creams. Dress code: Casual.
- All ages.
- Reservations are not required.



Experiences

Our team of entertainment specialists have prepared an array of fun activities just for you.



Family activities:

- Balloon animals
- Bike tour
- Eco-tour
- Mini golf
- Honey tasting
- Claymania
- Pancho Cinema
- Foam party
- Treasure hunt
- Cupcake decoration
- Summer Camp with a zip line, bungee, and climbing walls



Activities for adults:

- Romantic experiences
- Painting classes with wine pairing
- Tequila, mezcal, wine, and spirits tasting
- Mixology
- Fitness activities





Spa & fitness

Spa | SE



Our world-class SE Spa is bearer of the 5-Star rating by Forbes Travel Guide; it offers a menu of rituals and ancestral treatments along with a unique Water Ceremony.

The Path to Introspection and Renewal of Your Being

Reserve a space dedicated to your wellbeing and select your favorite treatment from the many rituals inspired by ancient techniques, combined with the latest advances in health and beauty. Prepare body, mind and spirit to receive the benefits of each ingredient, with a Water Ceremony that harnesses the power of water in its many forms; from the steam room with chromotherapy to the sensation shower, and the experience pool with cascades and bubble geyser.

Hours: 9:00 a.m. - 5:00 p.m.

Spa facilities

- Lobby Spa
- Flotarium
- Janzu Suites
- Couple's Suites
- Bridal Spa Suite
- Luxury and multifunctional Spa Suites
- Beauty salon
- Lockers area
- Water Ceremony
- Rest area
- Spa Boutique with products of exclusive brands

Spa Menu

WATER CEREMONY

An encounter of clarity and rebirth through water.

FLAVORS AND TRADITIONS OF MEXICO

The path of ancient wisdom.

It lives within each of us, in our soul.

FACIALS

The path to illumination.

Care for the frame that displays our soul.

BODY TREATMENTS

The path to renovation.

Allow the skin to breathe as well.

MASSAGES

The path to wellbeing.

If the body requests it, the interior needs it.

MINDFUL THERAPIES

The path of healing.

Finding inner balance.

ROMANTIC RITUALS

Two hearts united in magical moments.



Spa Corner

Treatments for kids and teens

Ceremonies for brides and grooms

Beauty salon

FITNESS CENTERS

Located at Zen Grand & Ambassador ambiances

For ages +18

Hours: 6:00 a.m. – 10:00 p.m.

(instructor available from 7:00 a.m to 9:00 p.m.)

- Stationary Bicycles
- StairMaster
- Treadmills
- Weight stations
- Yoga classes
- Kinesis
- Personal training



Golf

Grand Velas Riviera Maya has special agreements with two world-class golf courses:

- **El Camaleón**

5 minutes away

Designed by the CEO of LIV Golf, Greg Norman.

- **Grand Coral**

10 minutes away





*Tailor-made
weddings*



VELAS WEDDINGS
A Lifetime of Love

Celebrate the beginning of an eternal life together in the wonderful landscapes of the Riviera Maya. The receptions hosted in magical gardens, terraces and beaches, as well as the grand banquets in the Convention Center will be the perfect complement that will turn this day into something truly unforgettable. Your wishes will be the guidance that leads our entire efforts to create the wedding of your dreams.

WEDDING SERVICES

- Professional photography and video
- Floral arrangements
- Spa services
- Special transportation
- Live music



OCEAN TERRACE

Grand Class ambiance
Ceremony capacity: 120 people
Cocktail or reception capacity: 120 people
Available until 11:00 p.m.

CHAKÁ GARDEN

Zen Grand ambiance
Ceremony capacity: 30 people
Cocktail or reception capacity: 40 people

GRAND CLASS BEACH

Grand Class ambiance
Ceremony capacity: 800 people
Cocktail or reception capacity: 800 people
Available until 11:00 p.m.

WHITE SALON / Foyer

Grand Class ambiance
Ceremony capacity: 120 people
Cocktail or reception capacity: 50 people
Available until 11:00 p.m.

ZEN GRAND POOL TERRACE

Zen Grand ambiance
Ceremony capacity: 100 people
Cocktail or reception capacity: 120 people
Available until 11:00 p.m.

OUR LADY OF GUADALUPE CHAPEL

Zen Grand ambiance
Ceremony capacity: 120 people

ZEN GRAND GARDEN

Zen Grand ambiance
Ceremony capacity: 700 people
Cocktail or reception capacity: 1,200 people
Available until 11:00 p.m.

AMBASSADOR BEACH DECK

Ambassador ambiance
Ceremony capacity: 800 people
Cocktail or reception capacity: 800 people
Available until 11:00 p.m.

CONVENTION CENTER

Zen Grand ambiance
Ceremony capacity: 1,000 people
Cocktail or reception capacity: 1,200 people
No time restrictions

GRAND CLASS DECK

Grand Class ambiance
Ceremony capacity: 100 people
Cocktail or reception capacity: 100 people



Groups & Conventions

 **VELAS RESORTS**
MÉXICO
MEETINGS & INCENTIVES



Combining business with pleasure is a natural fit at Grand Velas Riviera Maya. The resort features over 91,547 sq. ft. of indoor and outdoor meeting and event space, including a modern Convention Center, which can be divided into 28 meeting rooms or two event spaces for up to 3,000 people. Executives can also work in private offices in the Business Center.

The innovative design and latest technology of our facilities and services are a dream come true for any event planner.

Convention Center and outdoor spaces

The Convention Center features 31,000+ square feet of flexible event space for groups ranging from 10 to 2,700 guests. Our foyer in front of the Convention Center is ideal for trade shows. The gardens, terraces and beach areas are perfect for outdoor receptions and elegant dinners surrounded by tropical foliage.

MEETING ROOM	AREA SQ.FT.	LENGTH	WIDTH	HEIGHT	Theater	Classroom	Crescent rounds	"U" Shape	Hollow square	Board room	Cocktail	Banquet plated (10 ppl)	Banquete buffet (10 ppl)
GRAND VELAS BALLROOM	16,760	94.82	175.53	17.06	1,800	1,500	600	200	250	160	1,600	1,000	840
Velas 1 - 6	5,587	28.9	14.2	5.19	600	500	200	90	120	68	520	330	280
Velas 7 - 12	5,587	28.9	14.2	5.19	600	500	200	90	120	68	520	330	280
Velas 13 - 15	5,587	28.9	14.2	5.19	600	500	200	90	120	68	520	330	280
AMBASSADOR	7,158	24.53	26.5	5.19	620	460	312	90	160	160	700	520	420
Fernanda	2,216	24.53	8.39	5.19	200	150	102	70	80	68	230	170	140
Alejandra	2,424	24.53	9.18	5.19	200	150	102	70	80	68	230	170	140
Andrea + Mónica + Marissa	2,216	24.53	8.39	5.19	200	150	102	70	80	68	230	170	140
MEETING ROOMS													
Anguiano	640	21.65	29.53	14.76	40	24	18	22	18	20	25	30	n/a
Orozco	1,184	41.01	28.87	14.76	90	40	54	40	50	28	80	60	50
Tamayo	1,184	41.01	28.87	14.76	90	40	54	40	50	28	80	60	50
Diego Rivera	1,184	41.01	28.87	14.76	90	54	40	50	28	28	60	50	
Siqueiros	1,184	41.01	28.87	14.76	90	40	54	40	50	28	80	60	50
Velasco	1,184	41.01	28.87	14.76	90	40	54	40	50	28	80	60	50
Lepe	820	28.38	28.87	14.76	60	24	24	20	24	20	30	40	n/a
Coronel	820	28.38	28.87	14.76	60	24	24	20	24	20	30	40	n/a