## CONTACT INFORMATION

#### **ADDRESS**

Lote RTH-7-PM-II, Playa Mujeres, Lte I, Mza I, Sm3 Playa Mujeres, Zona Continental Municipio Isla Mujeres Quintana Roo, Mexico, 77400

Phone: (52) 998.283.3600

# PROPERTY OVERVIEW

Secrets Playa Mujeres Golf & Spa Resort perfectly situated in the exclusive gated community of Playa Mujeres within a world-famous 18-hole signature Greg Norman golf course. This stunning AAA Four Diamond Resort, all-suite resort boasts 424 graciously appointed and luxuriously equipped, non-smoking suites, surrounded by secluded white sand beaches and the turquoise Caribbean Sea. It's only 35 minutes from the Cancun International Airport and 10 minutes from downtown Cancun. Secrets Playa Mujeres Golf & Spa Resort elegantly equipped, accompanied by an exceptional level of luxury and all of the benefits of the *Unlimited-Luxury*® experience where everything is included and no wristband or gratuities are required — unlimited premium drinks at any of our bars and lounges which include one non-alcoholic bar inside the spa, gourmet à la carte dining, 24-hour room service\*, daily refreshed mini-bar, pool and beach wait service and more, provides an ideal vacation setting for couples.

#### **TOTAL ROOM COUNT: 424**

# PROPERTY DESCRIPTION

Secrets Playa Mujeres Golf & Spa Resort is in beautiful Playa Mujeres, complete with famous white sandy beaches and stunning ocean views in a privileged gated community. This AAA Four Diamond award winning adults-only, all-suite resort is only 35 minutes from the Cancun International Airport and 10 minutes from downtown Cancun, in an 18-hole signature Greg Norman golf course.

This *Unlimited-Luxury*® resort will welcome its guests with an elevated club house with spectacular views of the ocean and just steps away from some of the resort's gourmet restaurants, fitness center and spa. Open-air spaces make it ideal to enjoy the warm ocean breeze. It features a protected area with flora and fauna located between the reception area and the main pool section where some of the region's flowers and birds can be seen and photographed.

Secrets Playa Mujeres offers guests 424 luxurious, comfortable suites complete with finely appointed amenities, swim-out access or spectacular views of the Caribbean Sea, private balconies or terraces and beautiful décor featuring local wood elements.

The *Unlimited-Luxury*® experience continues with exquisite dining options providing guests with a unique collection of gourmet à la carte restaurants and lounges plus 24-hour dining options allow guests to devour late night bites at Coco Café or stay in and order room Service. Celebrate authentic Mexican traditions and taste distinctive recipes at the upscale restaurants or listen to DJ live music at Desires Music Lounge. Nightly entertainment includes exciting live music and shows, theme parties or movies under the stars. It's all included here at Secrets Playa Mujeres Golf & Spa Resort.

Visit the Secrets Spa and choose from a selection of the most relaxing and results-driven treatments available.

Guests can find the perfect spa products in the charming boutique to continue enjoying the results back at home and extend its beneficial effects.

### **EXCHANGE PRIVILEGES**

All guests from Secrets Playa Mujeres Golf & Spa Resort will have free flow access to Dreams Playa Mujeres Golf & Spa Resort located next door. With 10 additional restaurant options, 7 additional bars, 2 additional pools, a Lazy River (only for Preferred Club guests), water park and more! If Preferred room category is reserved, status and inclusions are provided in both properties!

# **UNIQUE SELLING POINTS**

- AAA Four Diamond award-winning resort since 2014
- Exclusive location within the private, upscale Playa Mujeres Gated community, perfectly situated 35 minutes north of Cancun International Airport and only 10 minutes from downtown Cancun
- Free-flow access to family-friendly Dreams next door provides for a rare 2-resorts-in-I experience including: family options for weddings, additional pools, restaurants and bars as well as a waterpark.
- Preferred Club guests receive spa specials, a dedicated beach area, access to Dreams Playa Mujeres' lazy river
- Perfect for romantic events with oceanfront wedding gazebos, secluded beach options and a gazebo located
  on the golf course for picture-perfect sunset weddings, as well as an oversized bridal suite at the spa.
- Discounted green fees and transportation to the championship 18-hole Playa Mujeres Golf Course, designed by golf legend Greg Norman and barely 2 minutes from the resorts' lobby.\*\*
- · Features protected areas of indigenous flora and fauna, where guests can go bird watching
- Great outdoor social space including wide and spacious gathering areas for mingling as well outdoor dining options for all restaurants.
- All-suite resort boasting spectacular views of the Caribbean Sea from most of the 424 suites, including ground floor suites with direct swim-out access to a pool from a private terrace, oversized oceanfront master suites featuring private pools with direct beach access, and several adjoining room options for larger groups.
- Sparkling pools include a relaxing free-form pool, an oceanfront infinity pool and four hot tubs, two of which overlook the Caribbean Sea
- One of the largest exterior Hydrotherapy circuits in the *Hyatt Inclusive* Collection, with a dynamic pool, sauna, and steam room and more than 3229.17 sqf/ 300 m2
- Over 7,700 sq. ft. of dedicated meeting and function space
- Traditional Temazcal ceremony located at Dreams Playa Mujeres' spa next-door available at additional cost
- Free Wi-Fi
  - \*\* For more details, please check the GOLF activities section.

# UNLIMITED-LUXURY® INCLUSIONS

Unlimited-Luxury® for all-adult romance

- · Limitless access to gourmet à la carte dining options without reservations required
- Unlimited international and domestic top-shelf spirits
- · Unlimited natural fruit juices and soft drinks
- 24-hour room\* and concierge service
- Pool and beach wait service
- · Daily refreshed mini-bar with soft drinks, juice, bottled water and beer
- Daily maid service
- Endless daytime activities and live nightly entertainment
- Theme parties, oceanfront bars and entertainment venues
- No wristbands required
- All taxes and gratuities included
- Enjoy free Wi-Fi

In addition to the above *Unlimited-Luxury*® inclusions and amenities, guests also receive:

· Complimentary traditional Temazcal ceremony located at Dreams Playa Mujeres' spa next-door

# **PAYMENT METHODS**

Credit cards accepted: AMEX, Visa, and MasterCard Currency exchange is located at the Front Desk.

# LOCATION INFORMATION

Located in the exclusive Playa Mujeres residential development, Secrets Playa Mujeres Golf & Spa Resort is a mere 10 minute drive north of Cancun and 35 minutes from the Cancun International Airport. Enjoy scenic views of Isla Mujeres.

Average Temperatures

| Month     | °F    | °C    |  |  |
|-----------|-------|-------|--|--|
| January   | 81/67 | 27/20 |  |  |
| February  | 82/68 | 28/20 |  |  |
| March     | 84/70 | 29/21 |  |  |
| April     | 85/72 | 30/22 |  |  |
| May       | 88/77 | 31/25 |  |  |
| June      | 88/78 | 31/26 |  |  |
| July      | 91/78 | 33/26 |  |  |
| August    | 91/77 | 33/25 |  |  |
| September | 89/76 | 32/25 |  |  |
| October   | 88/75 | 31/24 |  |  |
| November  | 84/71 | 29/22 |  |  |
| December  | 82/69 | 28/21 |  |  |

Distance to nearby properties:

| Resort   | Distance (miles) | Distance (km) | Distance (minutes) |
|--|------------------|---------------|--------------------|
| Zoëtry Villa Rolandi Isla Mujeres*                 | 10.5             | 16.9          | 62                 |
| Secrets Akumal Rivera Maya                         | 74.3             | 120           | 121                |
| Secrets Aura Cozumel*                              | <b>75.</b> I     | 121           | 234                |
| Secrets Maroma Beach Riviera Cancun                | 40.5             | 65.2          | 74.4               |
| Secrets Moxché Playa del Carmen                    | 47.47            | 76.4          | 73                 |
| Secrets Impression Moxché                          | 47.47            | 76.4          | 73                 |
| Impression by Secrets Isla Mujeres                 | 10.5             | 16.9          | 62                 |
| Secrets The Vine Cancun                            | 17.5             | 28.1          | 37                 |
| Secrets Tulum Resort & Beach Club                  | 89.8             | 145           | 126                |
| Secrets Playa Blanca                               | 4                | 6             | 8                  |
| Breathless Riviera Cancun / Secrets Riviera Cancun | 27.8             | 44.7          | 51                 |
| Breathless Cancun Soul                             | 11.4             | 18            | 26                 |
| Dreams Cozumel Cape*                               | <b>75.</b> I     | 121           | 234                |
| Dreams Playa Mujeres Golf Spa & Resort             | Next door        |               |                    |
| Dreams Puerto Aventuras Resort & Spa               | 63.9             | 103           | 119                |
| Dreams Riviera Cancun Resort & Spa                 | 30.5             | 49            | 54                 |
| Dreams Sands Cancun Resort & Spa                   | 14.2             | 22.8          | 31                 |
| Dreams Tulum Resort & Spa                          | 84.5             | 136           | 128                |
| Dreams Vista Cancun Resort & Spa                   | 7.2              | 12.1          | 22                 |
| Dreams Jade Riviera Cancun                         | 33.2             | 53.5          | 71                 |
| Dreams Sapphire Riviera Cancun                     | 30.4             | 48.9          | 56                 |
| Dreams Natura Riviera Cancun                       | 25.7             | 41.4          | 52                 |
| Sunscape Sabor Cozumel*                            | 74.8             | 120           | 192                |
| Hyatt Vivid Grand Island                           | 19.7             | 31.7          | 48                 |

<sup>\*</sup>Distance includes ferry ride.

# **DESTINATION INFORMATION**

Playa Mujeres is ideally located 10 minutes north of Cancun, providing white sand beaches and a serene atmosphere while still near excursions, shopping, dining, nightlife and more.

### Local Points of Interest:

- Isla Mujeres | 9 miles / 47 minutes
   This relaxing island, accessible by ferry, is a great place to visit as a day trip from Cancun.
- Nichupte-Borjorquez Lagoon | 23 miles / 35 minutes
   This lagoon offers world-class fly and spin tackle fishing.
- Bluewater Snorkeling | Varies
   Offers guests the chance to snorkel up close and personal with some of the Caribbean's most amazing creatures.
- MUSA Cancun Underwater Museum of Art This museum aims to demonstrate the interaction between art and
  environmental science and form part of a complex reef structure for marine life. All of the sculptures are
  fixed to the seabed and made from specialized materials used to promote coral life. It offers guests the chance
  to snorkel or scuba dive up close with some of the Caribbean's most amazing creatures.
- Garrafon Natural Reef Park Garrafon is a gorgeous natural park highlighted by reefs, cliffs and beautiful ocean landscapes that will captivate your senses. Kayaking, snorkeling, hiking, biking and flying over the turquoise waters on a zip line is available at the park
- Parque Nizuc Waterpark | 20.2 miles / 41 minutes
   Home to the Parque Nizuc Waterpark (Ventura Park Amusement & Water Park) sure to provide a fun day trip for all ages.
- Xcaret | 50 miles / I hour and 41 minutes
   Learn about Mayan culture and enjoy family activities at this ecological/archeological theme park.
- Xplor Park | 50 miles / I hour and <u>38</u> minutes
   This adventure park is located in the Riviera Maya jungle and features zip lines, an underground river, an amphibious jeep, rafting and more.
- Xel-Ha | 70 miles / 2 hours and 07 minutes
   Enjoy aquatic adventures in natural lagoons and caves while learning about ancient Mayan culture.
- Tulum | 89.1 miles / 2 hours and 12 minutes
   These Mayan ruins are located in one of the most important cities of their time and are amongst the most popular tourist sites in the area.
- Chichén Itzá | 130 miles / 2 hours and 56 minutes
   One of the most impressive Mayan Ruins, named one of the new 7 wonders of the world.
- Cobá | 94.5 miles / 2 hours and 40 minutes
   The Mayan ruins of Cobá are located deep in the jungle, boasting the tallest pyramid in the Yucatan peninsula.

# **ACCOMMODATIONS**

All 424 non-smoking suites are distributed across 12 buildings with spectacular views of the turquoise waters of the Caribbean Sea, some of them also enjoy a view of Isla Mujeres. The Preferred Club is an exclusive area providing exceptional services and attributes.

| Room Category   | View              | Dimensions                              | Bedding          | Max<br>Occupancy | Quantity |
|---|-------------------|---|------------------|------------------|----------|
| Junior Suite  | Garden            | 602 sq.ft./ 56                          | l king           | 2                | 20       |
|   | View              | sq. Mt                                  | 2 double beds    | 3                | 10       |
| Junior Suite Garden View                                | Garden            | 602 sq. ft./<br>56 m <sup>2</sup>       | I king bed       | 2                | 28       |
|   |                   |   | 2 full size beds | 3                | 15       |
| Junior Suite Partial Ocean View                         | Partial<br>Ocean  | 602 sq. ft./<br>56 m <sup>2</sup>       | I king bed       | 2                | 41       |
| Junior Suite Swim Out                                   | Pool or<br>Garden | 602 sq. ft./<br>56 m <sup>2</sup>       | I king bed       | 2                | 40       |
|   |                   |   | 2 full size beds | 3                | 14       |
| Junior Suite Ocean View                                 | Ocean             | 602 sq. ft./<br>56 m <sup>2</sup>       | I king bed       | 2                | 129      |
|   |                   |   | 2 full size beds | 3                | 2        |
| Preferred Club Junior Suite Ocean<br>View               | Ocean             | 602 sq. ft./<br>56 m <sup>2</sup>       | I king bed       | 2                | 74       |
| Preferred Club Junior Suite Ocean<br>View Swim Out      | Ocean             | 602 sq .ft./<br>56 m <sup>2</sup>       | I king bed       | 2                | 13       |
|   |                   |   | 2 full size beds | 3                | 3        |
| Preferred Club Junior Suite Ocean<br>Front              | Ocean<br>Front    | 602 sq.ft./<br>56 m <sup>2</sup>        | I king bed       | 2                | I        |
|   |                   |   | 2 full size beds | 3                | 3        |
| Preferred Club Master Suite Ocean<br>View               | Ocean             | 1,162 sq ft./<br>112 m <sup>2</sup>     | I king bed       | 2                | П        |
| Preferred Club Master Suite Ocean<br>Front              | Ocean<br>Front    | 1,162 sq. ft. /<br>112 m <sup>2</sup> . | I king bed       | 2                | 5        |
| Preferred Club Master Suite Ocean<br>Front Private Pool | Ocean<br>Front    | 1,162 sq. ft./<br>112 m <sup>2</sup>    | I king bed       | 2                | 13       |
| Presidential Suite                                      | Ocean<br>Front    | 1,744 sq. ft./<br>168 m <sup>2</sup>    | I king bed       | 2                | I        |
| Total Number of Suites                                  |                   |   |                  |                  | 424      |

# All suites offer the following amenities and inclusions:

- One king or two full size beds
- 42" flat screen satellite TV
- Blackout drapes
- · Individually controlled air conditioning
- Night table with lamp

- Direct dial telephone
- Daily refreshed mini-bar with beer, juice, soft drinks and bottled water
- Nespresso coffee maker
- Hair dryer

- Vanity mirror
- Secrets Box for private room service
- 24- hour room service\*
- Iron and iron table
- Steam wand upon request
- Electronic in-room laptop-sized safe

- Furnished sitting area
- Ceiling fan
- Hydro tub for two in bathroom
- Rain shower
- Full-body mirror

#### **ROOM CATEGORY DESCRIPTIONS**

Junior Suite (602 sq. ft. / 56 m<sup>2</sup>)

In addition to the above amenities and inclusions, this suite features a king size bed or two full size beds, in-room climate control, separate sitting area and furnished balcony with lush garden views. On the other bed side, romance blinds provide privacy to the spacious bathroom area that offers a hydro tub, a rain shower, a vanity mirror, a scale, an additional phone, bathrobes and slippers.

# Junior Suite Garden View (602 sq. ft. / 56 m<sup>2</sup>)

In addition to the above amenities and inclusions, this suite features a king size bed or two full size beds, in-room climate control, separate sitting area and furnished balcony with lush garden views. On the other bed side, romance blinds provide privacy to the spacious bathroom area that offers a hydro tub, a rain shower, a vanity mirror, a scale, an additional phone, bathrobes and slippers.

### Junior Suite Partial Ocean View (602 sq. ft. / 56 m<sup>2</sup>)

In addition to the above amenities and inclusions, this suite features a king size bed, in-room climate control, separate sitting area and furnished balcony with partial ocean views. On the other bed side, romance blinds provide privacy to the spacious bathroom area that offers a hydro tub, a rain shower, a vanity mirror, a scale, an additional phone, bathrobes and slippers.

# Junior Suite Swim Out (602 sq. ft. / 56 m<sup>2</sup>)

In addition to the above amenities, the Junior Suite Swim Out features views of the lush tropical gardens or sparkling pools, plus spacious furnished terraces with direct swim-out access to a semi-private pool. Located on the ground floor of each building. Five pairs of connecting suites available in this suite category.

#### Junior Suite Ocean View (602 sq. ft. / 56 m<sup>2</sup>)

In addition to the above amenities and inclusions, this suite features either a king size bed or two full size beds, inroom climate control, separate sitting area and furnished balcony with ocean views. On the other bed side romance blinds provide privacy to the spacious bathroom area that offers a hydro tub, a rain shower, double vanities, a scale, an additional phone, and bathrobes and slippers.

# PREFERRED CLUB

The Preferred Club is an exclusive area offering exceptional services, Preferred status and amenities, access to a private lounge and Preferred Club suites offering impressive ocean and ocean front views all in premium locations as well as:

- Personalized check-in and checkout with concierge service
- Preferred status and amenities
  - Preferred Club suites in premium locations
  - Access to lazy river at Preferred Club Villa section (located next door at Dreams Playa Mujeres)
  - Upgraded mini bar
  - Upgraded bath amenities
  - o Pillow menu
  - o Complimentary newspaper in room every day (English and Spanish
- Access to Private Preferred Club Lounge at Secrets & Dreams Playa Mujeres
  - Daily continental breakfast service
  - o Afternoon hot and cold hours d'oeuvres
  - Exquisite desserts & fine liquors

- Complimentary computer access
- Exclusive dining access
  - O Daily à la carte breakfast in Oceana restaurant
  - o Daily à la carte breakfast in Maris restaurant at Dreams Playa Mujeres
- Exclusive spa privileges
  - o 20% off spa treatments (not combinable with any other promotions/offers)
  - Complimentary access to hydrotherapy circuit one day per stay
- Private Preferred Club beach area
  - o Bali beds in the pool and beach area exclusively for Preferred Club guests
  - Exclusive access to the Hideaway bar at Dreams Playa Mujeres
- Access to all Preferred Club amenities at Dreams Playa Mujeres

### Preferred Club Junior Suite Ocean View (602 sq. ft. / 56 m<sup>2</sup>)

In addition to the above inclusions and Preferred amenities, the Preferred Club Junior Suite Ocean View features a king size bed, in-room climate control, separate sitting area and furnished balcony with ocean views. On the other bed side romance blinds provide privacy to the spacious bathroom area that offers a hydro tub, a rain shower, double vanities, a scale, an additional phone, and bathrobes and slippers.

## Preferred Club Junior Suite Ocean View Swim Out (602 sq. ft. / 56 m<sup>2</sup>)

In addition to the above inclusions and Preferred amenities, the Preferred Club Junior Suite Ocean View Swim-Out features a king size bed or two full size beds, spectacular views of the ocean, plus spacious furnished terraces with direct swim-out access to a semi-private pool. Located on the ground floor of the Preferred Buildings. On the other bed side romance blinds provide privacy to the spacious bathroom area that offers a hydro tub, a rain shower, double vanities, a scale, an additional phone, bathrobes and slippers.

### Preferred Club Junior Suite Ocean Front (602 sq. ft. / 56 m<sup>2</sup>)

In addition to the above inclusions and Preferred amenities, the Preferred Club Junior Suite Ocean Front features a king size bed or two full size beds, in-room climate control, separate sitting area and furnished balcony with oceanfront views. On the other bed side romance blinds provide privacy to the spacious bathroom area that offers a hydro tub, a rain shower, double vanities, a scale, an additional phone, and bathrobes and slippers.

# Preferred Club Master Suite Ocean View (1,162 sq. ft. / 112 m²)

In addition to the above inclusions and Preferred amenities, the Preferred Club Master Suite Ocean View features breathtaking ocean views. Suites are decorated in a unique style and offer a separate bedroom with a king size bed facing the ocean, a 42" flat screen TV, chaise lounge, hydro tub for two, rain showers as well as large double vanities. A spacious living room with a 46" flat screen TV. Additionally, the suite offers a private furnished terrace with sitting area.

## Preferred Club Master Suite Ocean Front (1,162 sq. ft. / 112 m<sup>2</sup>)

In addition to the above inclusions and Preferred amenities, the Preferred Club Master Suite Ocean Front features breathtaking oceanfront views, located in the top floors of the beach line building. Suites are decorated in a unique style and offer a separate bedroom with a king size bed facing the ocean, a 42" flat screen TV, chaise lounge, hydro tub for two, rain showers as well as large double vanities and a spacious living room with a 46" flat screen TV. Additionally, the suite offers a private furnished terrace with sitting area. One of these Master Suites connects to a Preferred Club Junior Suite Ocean Front.

# Preferred Club Master Suite Ocean Front Private Pool (1,162 sq. ft. / 112 m<sup>2</sup>)

In addition to the above inclusions and Preferred amenities, the Preferred Club Master Suite Ocean Front Private Pool features breathtaking oceanfront views. Located on the ground floor of the beach line, these suites offer access to a private furnished terrace and oversized pool, with direct access to the beach. Suites are decorated in a unique style and offer a separate bedroom with a king size bed facing the ocean, a 42" flat screen TV, chaise lounge, hydro tub for two, rain showers as well as large double vanities and a spacious living room with a 46" flat screen TV. Three of these suites have connecting rooms to Preferred Club Junior Suite Ocean Front and to the Presidential Suite.

### Presidential Suite (1,744 sq. ft. / 168 m<sup>2</sup>)

In addition to the above inclusions and Preferred amenities, the Presidential Suite features an oceanfront view and direct access to the beach, as well as an oversized private pool and hot tub for two on the large, furnished terrace. Suites are decorated in a unique style and offer a separate bedroom with a king size bed facing the ocean, a 46" flat screen TV, chaise lounge, hydro tub for two, rain showers as well as large double vanities, a dining room for 6 persons and a kitchenette. A spacious living room with a larger flat screen TV.

# Also available upon request:

- 3 accessible rooms are available in the Junior Suite Swim Out category (subject to availability):
  - Located on the ground floor, closer to main restaurants, bars and Preferred Club Lounge
  - All handicap adapted suites feature full size beds, safety bars in the WC and water closet with wider entrance
  - One of the suites can be connected to another full-size bed Junior Suite Swim Out or two king bed Junior Suite Swim-Outs
  - Special chairs adapted for water closet or showers
- Connecting rooms are available in the following room categories: Junior Suite Swim Out- 16 rooms, Junior Suite Ocean View- 12 rooms, Preferred Club Junior Suite Swim Out Ocean View- 4 rooms, Preferred Club Master Suite Ocean Front- 2 rooms, Preferred Club Master Suite Ocean Front with Private Pool connecting with Preferred Club Junior Suite Ocean Front- 2 rooms, Preferred Club Master Suite Ocean Front with Private Pool connecting with Preferred Club Junior Suite Ocean Front- 6 rooms.

# SMALL DOGS WELCOME AT SECRETS PLAYA MUJERES GOLF & SPA RESORT

Secrets Playa Mujeres Golf & Spa Resort now welcomes small dogs (under 22 lbs. or 10 kg) in their accommodations and on property. This service is available for \$65 USD in the required room category. Please contact the resort directly to confirm necessary room category. To reserve a room for a guest with a dog, please contact reservations. To check availability, you can contact reservations before booking. For full details and restrictions, please visit Secrets Playa Mujeres accommodations page.

Dog friendly guest rooms include the following:

- Welcome letter with guidelines and restrictions.
- Dog bed
- Food and water bowls
- Floor mat for bowls
- Rope toy
- · Small plastic bone for dogs
- Dog waste bags
- Dog-in-room door hanger

Guidelines, restrictions and availability apply and are subject to change at any time.

#### Terms & Conditions:

- Secrets Playa Mujeres Golf & Spa Resort dog policy allows dogs under 22 lbs. (10kgs) for \$65 USD per night, in specific room categories only.
- Please check with your airline for information regarding traveling with pets, including security and TSA guidelines.
- Only small dogs are permitted
- Required upon check-in:
  - O Dog's name, weight, age, color, and breed for identification purposes during their stay
  - Vaccination certificate from veterinarian proving Bordetella and Rabies vaccinations within the past 12 months
  - o Evidence that a current treatment for fleas and ticks is in use
- No more than one dog is permitted in any guest room. Dog is allowed only on designated dog area(s) of the hotel grounds. Dogs are not allowed in the Pool, Fitness Center, Spa, Retail shops, and Golf facilities

- Due to local regulations, dogs are not allowed on the beach.
- Dog must be on a controlled leash at all times or in a dog carrier when not in the guest room. Guests are responsible for cleaning up after the dog on resort grounds and properly disposing waste in designated areas.
- Dogs cannot be left alone in guest rooms for periods longer than two hours. Guest must notify the front desk and hang the "Dog Friendly Room" door hanger when leaving their dog unattended in the guest room. Guest must answer the cell phone number provided to the resort while their dog is unattended in case there are any issues.
- Dogs must never be left alone overnight. Please contact the concierge if boarding recommendations are needed.
- Guest room cleaning services will not be carried out unless the guest is present. The dog owner must be in the room if the dog is present when the guest's room is cleaned, in order to not frighten the pet and to avoid the risk of a pet's escape. Please contact the concierge to schedule convenient cleaning times.
- The resort reserves the right to request the dog's removal if the above guidelines are not adhered to.
- Restrictions, guidelines and availability are subject to change at any time.

# DINING INFORMATION

#### **RESTAURANTS**

Secrets Playa Mujeres offers 9 dining options: I buffet restaurant, 6 à la carte restaurants, a grill and a café. No reservations required. All restaurants openings rotate throughout the week. 24-hour dining options allow guests to enjoy late night bites at Coco Café or guests can stay in and order room service. It's all available at any hour day or night.

\*Guests at Secrets Playa Mujeres Golf & Spa Resort have free flow access to all (10) restaurants located in Dreams Playa Mujeres Golf & Spa Resort.

# Barefoot Grill | Lunch 12:00 p.m. - 6:00 p.m.

- Located pool side with stunning ocean views serving grilled specialties
- Enjoy light lunch specialties in a casual and relaxed outdoor setting
- Dress Code: Casual

### Bordeaux | Dinner 6:00 p.m. - 11:00 p.m.

- À la carte fine French cuisine
- Approximate seating capacity: 110 (social distancing capacity 55)
- Dress Code: Casual Elegance

### Coco Café | Open 6:00 a.m. - 10:00 p.m., Overnight 11:00 p.m. - 6:00 a.m.\*

- Premium coffee and deli snacks served in a casual and relaxed atmosphere
- Dress Code: Casual
- \*Late night bites are served buffet style

# *El Patio* | Dinner 6:00 p.m. – 11:00 p.m.

- · Savor Mexican à la carte cuisine in a traditional, elegant Mexican ambiance
- Approximate seating capacity: 148 (social distancing capacity 74)
- Dress Code: Casual Elegance

# Himitsu | Dinner 6:00 p.m. – 11:00 p.m.

- · Specializing in a fusion of Pan-Asian cuisine and fine sushi delicacies served à la carte
- Sushi delicacies available at the sushi bar
- 3 Hibachi tables for up to 12 pax. (social distancing 6 pax) Reservations required
- Approximate seating capacity: 80 20 at the sushi bar (social distancing capacity 40 8 at the sushi bar)
- Dress Code: Casual Elegance

# Market Café | Breakfast 7:00 a.m. - 11:30 a.m., Lunch 12:30 p.m. - 4:00 p.m., Dinner 6:00 p.m. - 11:00 p.m.

- · A buffet specializing in local and international cuisine, with theme stations and Mongolian wok
- Approximate seating capacity: 208 (social distancing capacity: 104)
- Dress Code: Casual
- · Casual Elegance required for dinner

• \*Dinner is opened only for Special Events and/or Theme nights, not opened on regular nights.

Oceana | Breakfast 8:00 a.m. - 11:00 a.m.\*, Lunch 12:00 p.m. - 5:00 p.m., Dinner 6:00 p.m. - 11:00 p.m.

- Fresh fish and seafood prepared in a quiet and romantic seaside setting
- Approximate seating capacity: 94 (social distancing capacity: 47)
- Dress Code: Casual Elegance for Breakfast, Lunch, and Dinner
- \*Breakfast á la carte is available for Preferred Club guests only

# Portofino | Dinner 6:00 p.m. - 11:00 p.m.

- Enjoy delectable Italian à la carte cuisine
- Wine cellar\*
- Approximate seating capacity: 126 (social distancing capacity: 63)
- Dress Code: Casual Elegance
- \*Wine cellar is available for private dining up to 10 with an excellent selection of fine wines from Argentina, Chile,
   France, Germany, Italy, Mexico, Spain and USA; Additional charges apply.

Seaside Grill | Lunch 11:30 a.m. - 5:00 p.m., Dinner 6:00 p.m. - 11:00 p.m.

- Located pool-side serving à la carte grilled specialties
- Approximate seating capacity: 86 (social distancing capacity: 43)
- Dress Code: Casual
- Casual Elegance required for dinner

#### **DRESS CODES**

Casual – Bermudas, long shorts or capri pants. Sneakers or sandals. No sleeveless shirts for men. Ladies must wear a bathing suit wrap or cover-up.

Casual Elegance - Sneakers or Dress Sandals (no flip-flops). Dress shirts with sleeves, long pants required for men.

# **BARS**

Offering 8 bars and lounges, serving international and domestic top-shelf spirits, ranging from swim-up to a nightly music lounge.

\*Guests at Secrets Playa Mujeres Golf & Spa Resort will have free flow access to all (13) bars located in Dreams Playa Mujeres Golf & Spa Resort.

Barracuda | 10:00 a.m. - 6:00 p.m.

• Enjoy tropical concoctions as you relax beneath the shade and gaze at the clear-blue Caribbean

### Desires Music Lounge | 6:00 p.m. - 1:00 a.m.

- Sports bar featuring flat screen TVs
- Contemporary music lounge

Manatees | 10:00 a.m. - 10:00 p.m. | Swim-up service 10:00 a.m. - 6:00 p.m.

Enjoy a cocktail by the pool

Piano Bar Lounge | 6:00 p.m. - 12:00 a.m.

Wine and world-wide cocktails in a private ambiance

### Preferred Club Bar | 7:00 a.m. - 11:00 p.m.

• Exclusive for Preferred Club guests, located in the Preferred Lounge, offering continental breakfast and deluxe hot and cold hors d'oeuvre throughout the day and night.

Rendezvous | 10:00 a.m. - 1:00 a.m.

· Lobby bar featuring chic furniture for lounging with a refreshing cocktail

*Showtime Bar* | 6:30 p.m. – 10:30 p.m.

• Sip your favorite cocktail while enjoying our impacting nighttime entertainment

Sugar Reef | 10:00 a.m. - 6:00 p.m.

· Enjoy elegant cocktails and brand beers in the pool area

#### SIP, SAVOR & SEE DINING EXPERIENCE

As part of the privileges of *Unlimited-Luxury*®, we're offering guests of Secrets Playa Mujeres the chance to Sip, Savor & See at nearby, participating Secrets, Breathless, Dreams, and Sunscape Resorts & Spas. Enjoy dinner and live entertainment at participating sister properties including sipping complimentary cocktails, savoring delicious cuisine at the restaurant of your choice and the opportunity to see that evening's entertainment.

The Sip, Savor & See Dining Experience is only good for dinner at a qualifying sister resort. This is not a day pass. Guests must make arrangements through the resort concierge by 3 p.m. Guests may choose to dine at any of the restaurants that are serving dinner. Guests are responsible for cost of transportation to and from the resort. A maximum of 4 people are allowed per seating. Special restrictions may apply for Christmas and New Year's Eve dinners and special events. Guests can utilize the facilities at the resort they are visiting from 6 p.m. to 1 a.m., including bars and theater.

Note: Sip, Savor & See dining experiences may be limited due to private events or resort buyouts

#### ROMANTIC DINING EXPERIENCE

For your honeymoon, wedding anniversary or when you just decide to have a very special dinner with your sweetheart or friend, we can set a spectacular private dinner for your party, with a delicious menu, served exclusively at one of our appointed spots. This special dinner is served only by advance reservation through our concierge.\*

\* The Romantic Dining experience is valid on all new bookings at select resorts. Cost and availability varies by location. With this package, guests will receive one Romantic Dining experience during their stay. The Romantic Dining experience can be arranged with the concierge upon check-in. Blackout dates and restrictions may apply. This offer is combinable with other promotions. Not applicable to group bookings.

#### **ACTIVITIES/ENTERTAINMENT**

### INDOOR/OUTDOOR ACTIVITIES

- Beach and pool volleyball
- Beach Football
- Caribbean dance lessons\*\*
- Cooking Classes\*\*
- Tequila tastings
- Dance Lessons\*\*
- Darts & Billiards
- Bocce ball
- Horseshoes
- Fishing tours\*
- Golf<sup>§</sup>
- Live musical performances
- Stage shows
- Multipurpose court\*\*
- Ping Pong
- Archery
- Spanish lessons\*\*
- Tennis court\*\*
- Theme nights and beach parties
- Putting green (at neighboring Dreams Playa Mujeres)

- Yoga and fitness classes and a wide variety of courses including stretching, Pilates, fitness boot camps (located at Dreams Playa Mujeres next door)\*\*
- Zen Terrace, an open-air area with live music in the evening (every night)

### **WATER SPORTS**

- Kayaks
- Catamaran
- Water polo
- Water aerobics
- Bluewater Snorkeling\*
- Scuba diving lessons\*
- Scuba diving\*
- PADI Diving Center\*
- Wave runners\*
- let skis\*
- Water skiing\*
- Paddle Boards

Note: The use of drones or artifacts that fly or float in or on the premises of Hyatt Inclusive Collection hotels is strictly forbidden, except for those that have written authorization from the General Management of the hotel.

#### **GOLF**

Secrets Playa Mujeres offers discounted green fees at the Playa Mujeres Golf Course.

This Greg Norman signature 18-hole course features strategically placed holes to offer exceptional ocean and tropical views and is perfect for both the experienced golfer and those who would like to learn.

# **SPA/FITNESS**

Hours: 8:00 a.m. - 8:00 p.m.

For those guests seeking a sanctuary for the senses, the Secrets Spa, spanning nearly 1,500 sq. m<sup>2</sup>/16,000 sq. ft., offers a sublime atmosphere of pure indulgence combining hydrotherapy and indigenous treatments creating a refreshing, invigorating and peaceful experience. Private showers, hot tubs and treatment rooms, a relaxation lounge, saunas, steam rooms and private showers are available Other services include pedicures, manicures, facials and a full-service beauty salon including an area specifically designed for brides. Spa facilities include:

# Massage cabins

- 9 individual cabins
- I couple cabin with hydrotherapy tub\*
- 5 VIP couple cabins (2 with hydrotherapy tubs, 3 with private hot tubs)\*
- I Bridal room with hydrotherapy tub

### Hydrotherapy circuit

- Cold plunge
- Hot tub
- Steam room
- Sauna
- Hot tub in VIP area
- Ludic pool
- Foot Bath

#### Women's area

- Locker room
- Bathrooms
- Showers
- Steam Room

<sup>\*</sup>Additional costs may apply.

Sauna

#### Men's area

- Locker room
- Bathrooms
- Showers
- Steam Rooms
- Saunas

#### Relaxation area

· Revive Spa Bar serving fresh fruits and juices

### Beauty Salon

- 3 pedicure stations
- 3 manicure stations
- 3 hairdo stations
- I hair wash station

### TEMAZCAL SPA CEREMONY

The traditional, renewing Temazcal ceremony is led by an Intercessor, or healer, and is one hour long. The ritual will begin with a blessing from the Intercessor, and one by one, guests will enter the Temazcal structure, sitting in a circle for the healing ceremony. The shelter will be filled with hot stones and the Intercessor will guide participants through the spiritual ritual, involving aromas, herbal steams, sounds and sensations.

Temazcal is available at additional cost. Limited spots per day are available. To participate, guests can sign up at the spa or email Dreams Playa Mujeres' Spa manager

Temazcal experience is located at Dreams Playa Mujeres Golf & Spa Resort.

#### FITNESS CENTER

Hours: 6:00 am - 8:00pm

The on premise, state-of-the-art fitness center offers a full-range of cardio-conditioning and exercise equipment. Equipment includes free weights, treadmills, elliptical, stationary bicycle, universal weight stations, on-site trainer and more.

\*Gyms are currently closed in accordance to local laws

# **FACILITIES & SERVICES**

- 2 pools a main free-form pool and an infinity pool (main pool can be heated during winter season)
- Preferred Club area on the beach
- 23 Beach Bali beds & 20 Pool Bali beds (Preferred Club guests only)
- 4 hot tubs: 2 overlooking the ocean
- Secrets Spa\*
- 24-hour room\*\* and concierge services
- 24-hour front desk
- Concierge desk in Preferred Club Buildings
- Beachfront wedding gazebo and romantic spots throughout the resort
- In-suite Tablets
- Currency exchange
- Over 9,500 sq. ft. of dedicated meeting and event space\*
- Business Center
- Daily activities program
- Fitness, dance and educational classes\*\*\*
- Fitness Center
- Tennis court\*\*\*\*
- Multipurpose court\*\*\*
- Car rentals\*

- Laundry and dry-cleaning services\*
- Private dinners in romantic spots around the hotel\*
- Sightseeing and excursions\*
- Wedding packages and coordination\*
- Medical facility/First Aid\*
- Elevators
- Golf course within the facilities
- Shopping area and gift shop\*
- Theater for nightly shows (capacity: 264, social distancing capacity: 100)
- Free wifi

#### **ON-PROPERTY SMOKING POLICY**

The wellbeing and comfort of our guests and colleagues is a top priority. In accordance with government requirements, guests may smoke or use cigarettes, e-cigarettes, cigars, vape pens and tobacco pipes in designated smoking areas only. Guests seeking more information may inquire at the front desk.

### **Business Center**

Hours: 7:00 a.m. to 11:00 p.m.

- · Computers with complimentary internet access
- Printer machine
- · Office supplies and secretarial services
- Teleconferencing (under request)

## **ROMANCE**

#### CEREMONY AND RECEPTION LOCATIONS

Wedding Gazebo | Ceremony capacity: 150

Beach | Reception, Ceremony, Cocktail capacity: 300

Over Water Infinity Pool | Ceremony capacity: 30 Bordeaux

| Reception capacity: 80

Ballroom | Reception capacity: 350

Sugar Reef Terrace | Cocktail capacity: 100

Reception capacity: 80

Fire Pit Terrace | Cocktail capacity: 80

Sac-Nite Garden | Cocktail capacity: 100

Infinity Terrace | Reception capacity: 150

<sup>\*</sup>Additional costs may apply.

# **RESORT MAP**





1. Main Lobby 2. Convention Center 3. Business Center 4. Portofino Restaurant 17. Fitness Center

6. Wine Cellar 7.Theater

9. Hydrotherapy Circuit 21. Arrival Lounge 10. Spa by Pevonia

11. Beauty Parlor 12. Desires Bar

8. Showtime Bar

13. Himitsu Restaurant

14. Sushi Bar

15. Wedding Showroom

16. Convenience Store

5. Bordeaux Restaurant 18. Multipurpose Court

19. Tennis Court/ Batting Cage

20. Protected Flora and Fauna Area

22. Rendezvous Bar

23. Coco Café

24. Market Café Restaurant

25. El Patio Restaurant

26. Piano Bar Lounge

27. Shopping Center

28. Entertainment Palapa

29. Preferred Club Lounge

30. Seaside Grill Restaurant

31. Sugar Reef Bar

32. Barefoot Grill

33. Main Free Form Pool

34. Manatees Swim-up Bar

35. Infinity Pool

36. Oceana Restaurant

37. Barracuda Bar

38. Wedding Gazebo

39. Watersports Area

40. Bird Watch Tower

P. Preferred Club Buildings

ATM

Jogging path

**B** Buildings

G Golf Cart Station

-- Master Suites with private pools

Bicycle Center

Romantic Spots