



PROPERTY OVERVIEW

Among acres of tropical gardens and jungle, Dreams Tulum Resort & Spa is located just minutes from the ancient Mayan ruins and the trendy and bohemian town of Tulum. Dreams Tulum is a AAA Four Diamond award-winning resort, with all the benefits of *Unlimited-Luxury*[®] - where everything is included. Dreams Tulum's magnificent Mexican colonial architecture blends tastefully with upscale contemporary design where every room offers a private and furnished terrace or balcony, marble bathroom, daily refreshed mini-bar and room service. Dreams Tulum also offers a secluded adults-only section and swim out suites for direct access to a pool. The resort is not only beautiful on the outside, but also within – as the founders of the Tulum Foundation, this eco-friendly resort promotes education, culture and conservation in the local community.

Dreams Tulum sits on two miles of powdery white sand with activities to make the whole family happy including an on-site watersports and dive shop, discounted greens fees at the nearby Riviera Maya Golf Club, and an Explorer's Club for Kids. The Dreams Spa offers serene jungle, beach cabins and a Spa Pantry for guests to create their own spa products. With authentic and gourmet dining options, unlimited top-shelf spirits, and nightly entertainment, guests can enjoy a Dream vacation at Dreams Tulum Resort & Spa.

TOTAL ROOM COUNT: 432

PROPERTY DESCRIPTION

Hidden among acres of tropical gardens and jungle along a sugary white sand beach, Dreams Tulum Resort & Spa is located just minutes from the ancient Mayan ruins and the trendy and bohemian town of Tulum. Dreams Tulum is a AAA Four Diamond award-winning resort, with all the benefits of *Unlimited-Luxury*[®] - where everything is included. Dreams Tulum's magnificent Mexican colonial architecture blends tastefully with upscale contemporary design. All 432 guest rooms and suites offer a private and furnished terrace or balcony, marble bathrooms, daily refreshed mini-bar and room service. Dreams Tulum also offers a secluded adults-only section with quiet and romantic suites. Swim out suites are also available for direct access to a pool.

The resort is not only beautiful on the outside, but also within. As the founders of the Tulum Foundation, this eco-friendly resort promotes education, culture and conservation. Through programs such as scholarships for employee's children and supporting the preservation of the endangered sea turtle, Dreams Tulum makes a positive impact in its community.

Dreams Tulum sits on two miles of powdery white sand with activities to make the whole family happy. Guests can visit the on-site water sports center for snorkeling, diving, kayaking and more. Dreams Tulum guests also receive discounted greens fees at the nearby Riviera Maya Golf Club. The Mayan-themed Explorer's Club for Kids offers supervised fun for ages 3 – 12 with a Water Park playground, including 6 waterslides, 2 buckets and an outdoor wet play area.

A stay at Dreams Tulum is not complete without experiencing the Dreams Spa. Surrounded and inspired by nature and Mayan culture, guests can find rejuvenation through therapeutic spa treatments. Guests can make their own spa products from local plants and herbs at the Spa Pantry – then take it back to a jungle cabin for a relaxing treatment.

Once completely relaxed and refreshed, there's delicious, gourmet dining and unlimited top-shelf spirits, wine, beer and crafted cocktails. Taste the authenticity in the flavors of Mexico with a weekly street-food set-up in the Mexican Plaza all

while being entertained with traditional dance, costume and song that showcase the country's heritage. Plus, reservations and wristbands are never required, and room service is available at no extra cost. Every night at Dreams Tulum is full of activities, entertainment and fun. With food festivals, mariachi bands, and beach bars – guests can enjoy themselves until the sun comes up.

UNIQUE SELLING POINTS

- AAA Four Diamond award-winning resort since 2015
- Located in the trendy, seaside town of Tulum, only 45 minutes from Tulum International Airport and 1 hour and 25 minutes from Cancun International Airport
- Completely secluded on a beautiful, sugar white sand beach stretching for miles
- Considered an eco-friendly resort with an impressive 44-acre garden landscape of over 5,000 indigenous plants from around the region
- Ideally situated within close proximity to the historic ruins of Tulum and eco-adventure park of Xel-Ha
- Spacious, 432 well-appointed rooms and suites - all of which boast contemporary Mexican décor and spacious marble bathrooms
- Boasting luxurious swim out suites, some designated for adults-only, with bar service available
- A unique, traditional Spanish-style wedding chapel providing wedding couples with catholic ceremonies
- Exciting Mayan-themed Explorer's Club for Kids ages 3-12, complete with splash park, fountains, rock climbing wall and more
- Splash Park for kids features six waterslides, 2 splash buckets and more
- World-class Dreams Spa with over 9 interior cabins, 3 glass exterior cabins surrounded by jungle, one exterior palapa overlooking the Caribbean Sea and 3 bridal suites
- At the Spa Pantry, guests can make their own spa products from the local plants and herbs with a knowledgeable spa staff member – then take it back to a jungle cabin for a relaxing treatment

UNLIMITED-LUXURY® INCLUSIONS

Unlimited-Luxury® where everything is included:

- Limitless access to gourmet à la carte dining options without reservations required
- Unlimited international & domestic top-shelf spirits
- Unlimited natural fruit juices and soft drinks
- 24-hour room & customer service assistance
- Pool and beach wait service
- Daily refreshed mini-bar with soft drinks, juice, bottled water & beer
- Daily maid service
- Endless daytime activities and live nightly entertainment
- Theme parties, oceanfront bars and entertainment venues
- No wristbands required
- All taxes and gratuities included
- Enjoy free Wi-Fi

Unlimited-Luxury® for couples and couples with children.

PAYMENT METHODS

- Credit cards accepted: Visa, Master Card & American Express
- Currency exchange is located at the Front Desk and Preferred Club lounge
- ATM available in the lobby area – for USD currency and for Local currency (Fees may apply)

LOCATION INFORMATION

The location is stunning, on a bluff overlooking the Caribbean. It dates back to approximately 564 A.D. with its most important period being from 1200 - 1521 A.D. It is the site of Mayan pyramids, ceremonial and government structures of the walled city's main center. The “not to be missed” attractions nearest to the resort are the ancient ruins of Tulum consisting of pyramids and ceremonial structures, all less than 5 minutes away. The bustling town of Tulum is only 5 minutes away! Located in the Riviera Maya, just 45 minutes away or 32 miles from the newest Tulum International Airport or south of Cancun International Airport 77 miles from airport or 80 minutes away.

Average Temperatures

Month	°F	°C
January	82/65	28/18
February	87/65	29/18
March	90/67	32/19
April	94/70	33/21
May	92/71	34/22
June	91/73	33/23
July	91/73	33/23
August	91/73	33/23
September	89/73	32/23
October	88/71	31/22
November	87/68	29/20
December	82/64	28/18

Distance to nearby sister properties:

Resort	Distance (Miles)	Distance (Minutes)
Secrets Tulum Resort & Beach Club	6	15
Secrets Akumal Riviera Maya	12	18
Dreams Aventuras Riviera Maya	24	34
Secrets Moxché Playa del Carmen	39	52
Secrets Impression Moxché Playa del Carmen	39.3	55
Secrets Maroma Beach Riviera Cancun	46.3	64
Dreams Jade Resort & Spa	57.6	75
Dreams Sapphire Resort & Spa	58	75
Dreams Riviera Cancun Resort & Spa	58.3	85
Hyatt Vivid Grand Island	75	90
Secrets The Vine Cancun	76	95
Breathless Cancun Soul Resort & Spa	80	106
Dreams Sands Cancun Resort & Spa	80.2	106
Secrets Playa Blanca	87	150
Dreams Playa Mujeres Golf and Spa Resort	84	155
Secrets Playa Mujeres Golf and Spa Resort	85	160
Secrets Aura Cozumel	50	137 (includes ferry ride)
Dreams Cozumel Cape Resort & Spa	50	137 (includes ferry ride)
Sunscape Sabor Cozumel	50	137 (includes ferry ride)

DESTINATION INFORMATION

Along with being home to the world's second largest barrier reef and being in close proximity to underground rivers, caves and jungles, the city of Tulum is also near the historic Mayan ruins of Coba, Xel-ha, Chichen-Itza, Playa Del Carmen and a short ferry ride to Cozumel. Our travel desk can help you arrange a tour, rent a car or help with other arrangements.

Local Points of Interest:

- *Downtown Tulum* | 4 miles / 5 mins

Travel only minutes away from Dreams Tulum and you'll discover downtown Tulum. Enjoy a variety of restaurants and cafes, exciting bars and nightlife, shopping, activities, trendy beaches and beach clubs (\$). Events are happening throughout the year to celebrate international and Mexican holidays!

- *Eco-Adventure Attractions at Xel-Ha* | 4 miles / 5 mins
Located a short distance from the resort, enjoy this aquatic adventure through lagoons and caves while taking in the ancient Mayan culture including intact artifacts of the past.
- *Tulum Mayan Ruins* | 4 miles / 5 mins
These ruins located in the one of the most important cities during its time, are among the most popular sites to visit including ancient artifacts, pyramids, a beach and breathtaking views of Caribbean Sea from cliff-top.
- *Tours to Cenotes* | 5 miles / 20 mins
See two of the most magnificent Cenotes, or underground rivers or lakes, nearby. Dos Ojos is 10 minutes to the north and Gran Cenote 10 minutes west going to Coba.
- *Coba Mayan Ruins* | 20 miles / 30 mins
Coba is located deep in the jungle and boasts the tallest pyramid in the Yucatan peninsula.
- *Chichen-Itza Mayan Ruins* | 75 miles / 130 mins
These Mayan ruins include several restored ancient structures, pyramids and excellent views of Chichén Itzá. Chichén Itzá is one of the most impressive of all the Mayan Ruins, named as one of the 7 wonders of the world. The pyramid and other historical ruins are located in the middle of the jungle and are part of an extensive tour of the area.
- *X-Caret Eco-Archeological Theme Park* | 30 miles / 35 mins
Learn about the Mayan culture and enjoy several family activities at this ecological/archaeological theme park.
- *Cozumel* | 60 miles / 70 mins
Take a Ferry from Playa del Carmen to this island which is a tourist destination for scuba diving and snorkeling.
- *Kohunlich* | 135 miles / 180 mins
Best known for its Pyramid of the Masks, one of the oldest structures built before 500 AD.

ACCOMMODATIONS

Our 432 elegant guest rooms and suites provide luxurious amenities that you'd picture in your wildest dreams. These rooms and suites are spacious and offer well-appointed bathrooms, living areas, private terraces or balconies and gorgeous views of the lush resort gardens or the crystal-clear Caribbean Sea. Swim out rooms and suites provide an even higher level of luxury, as they grant guests with access to a swimming pool right from their terrace. The adults-only rooms and suites are available in a secluded garden section of the resort for adults who want a peaceful getaway.

Room Category Name	View	Dimensions	Bedding	Max Occupancy	Max Adults	Total Quantity
Deluxe Room	Garden	451 ft. ² / 42 m ²	1 king bed	3	2	15
			2 double beds	4	3	15
Deluxe Garden View	Garden	451 ft. ² / 42 m ²	1 king bed	3	2	18
			2 double beds	4	3	21
Deluxe Garden View (Adults Only Section)	Garden	451 ft. ² / 42 m ²	1 king bed	2	2	16
			2 double beds	3	3	8
Deluxe Junior Garden View	Garden	515 ft. ² / 48 m ²	1 king bed	3	2	36

Junior Suite Garden View	Garden	547 ft. ² / 51 m ²	1 king bed	4	2	53
			2 double beds	4	3	68
Family Suite Deluxe Garden View	Garden	966 ft. ² / 90 m ²	1 king bed & 2 double beds	7	5	8
Preferred Club Junior Suite Garden View	Garden	547 ft. ² / 51 m ²	1 king bed	4	2	34
			2 double beds	4	3	8
Deluxe Ocean View	Ocean	451 ft. ² / 42 m ²	1 king bed	3	2	20
			2 double beds	4	3	13
Preferred Club Junior Suite Ocean View	Ocean	547 ft. ² / 51 m ²	1 king bed	4	2	22
			2 double beds	4	3	2
Preferred Club Deluxe Garden Swim Out	Garden	451 ft. ² / 42 m ²	1 king bed	3	2	14
			2 double beds	4	3	8
Preferred Club Deluxe Garden Swim Out (Adults Only Section)	Garden	451 ft. ² / 42 m ²	1 king bed	2	2	14
			2 double beds	3	3	8
Preferred Club Junior Suite Ocean Front	Ocean Front	547 ft. ² / 51 m ²	1 king bed	3	3	17
			2 double beds	4	3	4
Preferred Club Honeymoon Suite Ocean Front	Ocean Front	627 ft. ² / 60 m ²	1 king bed	2	2	4
Preferred Club Hacienda Suite	Pool/Ocean	623 ft. ² / 58 m ²	1 king bed	4	2	3
						2
Preferred Club Hacienda Presidential Suite	Pool/Ocean	1148 ft. ² / 107 m ²	1 king bed	4	2	1
TOTAL ROOM COUNT						432

All suites offer the following amenities:

- King size bed or two double beds
- Private, furnished patio or balcony
- Marble floors
- Vanity
- Marble bathrooms (some with a hydrotub)
- Scale
- Bathrobes and slippers
- Hair dryer
- Daily maid service
- 24-hour room service
- 42" cable TV minimum with HD channels available
- Air-conditioning with in-room climate control
- Ceiling fans
- Direct-dial telephone
- Daily refreshed mini-bar with beer, juices, soft drinks and bottled water
- Electronic in-room safe
- Coffee and tea maker
- Concierge service, located by lobby
- Steamer
- Electric outlet voltage: 110 watts
- All rooms and suites are non-smoking

ROOM CATEGORY DESCRIPTIONS

Deluxe Room

Standard room has contemporary décor. In addition to all of the above amenities this room offers, a king size bed or two double beds, bathroom with shower, garden view, private balcony or terrace with hammock. Located in the shape of haciendas centering the beautiful, lush gardens.

Deluxe Garden View

Standard room has contemporary décor. In addition to all of the above amenities this room offers, a king size bed or two double beds, bathroom with shower, garden view, private balcony or terrace with hammock. Located in the shape of haciendas centering the beautiful, lush gardens.

Deluxe Garden View (Adults-Only Section)

This room boasts contemporary décor in an adults-only section of the resort. In addition to all of the above amenities this room offers, a king size bed or two double beds, bathroom with shower, private balcony or terrace with hammock. Adults can enjoy a quaint section of the resort with views of the beautiful, lush gardens. Located in building 15.

Deluxe Junior Garden View

This room offers contemporary décor a king bed and a separate area with a sofa, bathroom with bathtub, garden view and private balcony or terrace with hammock. Located in the shape of the haciendas centering the beautiful, lush gardens.

Junior Suite Garden View

In addition to all of the above amenities, this room offers contemporary decor, king bed or two double beds, additional space separate living area with a sofa, marble bathroom with shower and hot tub, telephone extension in the bathroom, double sink and a garden view. Close proximity to the main lobby as well as the restaurant area and faces the main fountains.

Family Suite Deluxe Garden View

The Family Suite Deluxe Garden View has contemporary décor. This room category offers 2 spacious connecting Deluxe Garden View Rooms, one with a king-size bed and one with two double beds, two bathrooms with shower, garden view and private balcony or terrace with a hammock. Each room is built in the shape of haciendas centering the beautiful lush gardens of the resort.

Deluxe Ocean View

In addition to all of the above amenities, this standard room offers contemporary décor, a king bed or two double beds, bathroom with bath tub, ocean view and private balcony with hammock (except the 3rd floor rooms). Located in buildings 36 A and B, the most secluded section of the resort, and provides an impeccable view of the Caribbean Sea.

PREFERRED CLUB

All Preferred Club suites offer the following additional amenities and services:

- Personalized check-in and check-out with concierge service
- Preferred status and amenities
 - Upgraded minibar.
 - Upgraded bath amenities.
 - Pillow menu.
- Private Preferred Club Lounge from 7am-11pm
 - Daily continental breakfast service, afternoon hot and cold hors d'oeuvres, exquisite desserts & fine liquors in the Preferred Club lounge
- Exclusive dining privileges:
 - Daily à la carte breakfast in the Seaside grill restaurant
- Exclusive Spa privileges:
 - Special 25-minute service of your choice
- Indoor hot tub and double vanity sink. (select rooms)
- Separate living area – (select rooms)
- Complimentary computer access in Preferred Club Lounge
- Private Preferred Club Beach area
- Bali beds available (additional cost apply)

Preferred Club Junior Suite Garden View

In addition to the above amenities, this room offers contemporary decor, king bed or two double beds. The bedroom is separate from the living area with a sofa before going outside the balcony, marble bathroom with shower and hot tub, telephone extension in the bathroom, double sink and a garden view. Close proximity to the main lobby as well as the restaurant area and faces the main fountains and gardens.

Preferred Club Junior Suite Ocean View

In addition to all of the above amenities this room offers contemporary decor, a king bed or two double beds. The bedroom is separate from the living area with a sofa before going outside the balcony, marble bathroom with shower and hot tub, double sink, ocean view, and telephone extension in the bathroom and private balcony or terrace. Located closer to the ocean.

Preferred Club Deluxe Garden Swim Out

In addition to all of the above amenities this room offers contemporary decor, king or two double beds, marble bathroom, double sink, private terrace and a beautiful direct swim out access to a refreshing swimming pool that flows to each private patio. Located in the 12 C building of rooms and built in the shape of the old haciendas centering the garden and plaza with a fountain and benches creating a sense of old México.

Preferred Club Deluxe Garden Swim Out (Adults-Only Section)

This room in the adults-only section boasts contemporary decor, king or two double beds, bathroom, double sink, private terrace and a beautiful direct swim-out access to a refreshing swimming pool that flows to each private patio. Located in the 17 building of rooms, and centered on the beautiful, lush gardens. Built in the shape of old haciendas centering the garden and plaza with a fountain and benches creating a sense of old México.

Preferred Club Junior Suite Ocean Front

In addition to all of the above amenities this Junior Suite offers contemporary decor, king bed. The bedroom is separate from the living area with a sofa before going outside the balcony, marble bathroom with shower and hot tub, double sink, and telephone extension in the bathroom, private concierge service, ocean front views, private balcony, or terrace. These ocean front rooms are facing the pool and beach. This section is adjacent to the main plaza and restaurant area, that is the best location.

Preferred Club Honeymoon Suite Ocean Front

In addition to all the above amenities, the Preferred Club Honeymoon Suites are one of our largest suites with ocean front view and offers contemporary décor, king size bed. The bedroom is separate from a living area with a sofa before going to outside the balcony, with either ocean view and garden view, marble bathroom with shower and hot tub and telephone extension in the bathroom, walk-in closet, double sink, private concierge service, private balcony, or terrace. These suites are facing the pool and beach, this section is adjacent to the main plaza and the restaurant area, that is the best location.

Preferred Club Hacienda Suite

In addition to all the above amenities, the Hacienda Suites are one of our largest suites, with hardwood floors and contemporary décor, a king bed or double bed, bathroom with shower and hot tub, private concierge service and partial ocean view and pool view. These suites are ideally located in building 33, right above the Coco Café and the Preferred Club lounge, adjacent to the main plaza and restaurant area, that is the best location.

Preferred Club Hacienda Presidential Suite Ocean or Pool View

In addition to all the above amenities, the Hacienda Presidential Suite is the largest suite; it offers wood flooring, contemporary décor, one bedroom with king bed and one living room with a sofa bed, large bathroom with shower and hot tub, double sink, private concierge service, pool and ocean views, spacious private balcony. This suite is ideally located in building 33, right above the Coco Café and the Preferred Club lounge, adjacent to the main plaza and restaurant area, that is our best location.

ADULTS-ONLY ROOMS & SUITES

Dreams Tulum presents an exclusive adults-only section with luxurious rooms. Adults can get the ultimate relaxation experience and enjoy their room with breathtaking views of the beautiful lush gardens. Available room categories include:

- Deluxe Garden View
- Preferred Club Deluxe Garden Swim Out

PREFERRED CLUB SWIMOUT ROOMS & SUITES

Stay in any Preferred Club Swim Out rooms or suites, and you'll be able to walk out on your private terrace and immediately access a refreshing swimming pool.

CONNECTING ROOMS

Also available upon request:

- 44 connecting Deluxe Garden View rooms.
- 10 connecting Junior Suite Garden View rooms.
- 14 connecting Deluxe Ocean View rooms.
- 16 connecting Preferred Club Deluxe Garden Swim Out rooms.
- 6 connecting Preferred Hacienda Suite rooms.
- 4 accessible rooms in buildings 16 and 18 with ramp entrance to rooms – standard bathrooms and additional accessible bathrooms
- Extra bed & crib

SMALL DOGS WELCOME

Dreams Tulum now welcomes small dogs (under 22 lbs. or 10 kg) in their accommodations and on property. This service is available for \$65 USD in the required room category. Please contact the resort directly to confirm necessary room category. To check availability, you can contact reservations before booking. For full details and restrictions, please visit Dreams Tulum's accommodations page.

Dog friendly guest rooms include the following:

- Welcome letter with guidelines and restrictions
- Dog bed
- Food and water bowls
- Floor mat for bowls
- Rope toy
- Small plastic bone for dogs
- Dog waste bags
- Dog-in-room door hanger

Guidelines, restrictions and availability apply and are subject to change at any time.

Terms & Conditions:

- *Dreams Tulum's dog policy allows dogs under 22 lbs. (10kgs) for \$65 USD per night, in specific room categories only.*
- **Please check with your airline for information regarding traveling with pets, including security and TSA guidelines.**
- *Only small dogs are permitted.*
- *Required upon check-in:*
 - *Dog's name, weight, age, color, and breed for identification purposes during their stay*
 - *Vaccination certificate from veterinarian proving Bordetella and Rabies vaccinations within the past 12 months*
 - *Evidence that a current treatment for fleas and ticks is in use*
- *No more than one dog is permitted in any guest room. Dog is allowed only on designated dog area(s) of the hotel grounds. Dogs are not allowed in the Pool, Fitness center, Spa, Retail shops, and Golf facilities*
- *Due to local regulations, dogs are not allowed on the beach.*

- Dog must be on a controlled leash at all times or in a dog carrier when not in the guest room. Guests are responsible for cleaning up after the dog on resort grounds and properly disposing waste in designated areas.
- Dogs cannot be left alone in guest rooms for periods longer than two hours. Guest must notify the front desk and hang the “Dog Friendly Room” door hanger when leaving their dog unattended in the guest room. Guest must answer the cell phone number provided to the resort while their dog is unattended in case there are any issues.
- Dogs must never be left alone overnight. Please contact the concierge if boarding recommendations are needed.
- Guest room cleaning services will not be carried out unless the guest is present. The dog owner must be in the room if the dog is present when the guest’s room is cleaned, in order to not frighten the pet and to avoid the risk of a pet’s escape. Please contact the concierge to schedule convenient cleaning times.
- The resort reserves the right to request the dog’s removal if the above guidelines are not adhered to.
- Restrictions, guidelines and availability are subject to change at any time.
- Service dogs may be excluded from the small dog policy
 - Additional requirements may apply and vary by destination. Please contact the resort prior to booking in order to confirm all requirements are met.
 - Proper paperwork must be provided prior to check-in

DINING INFORMATION

RESTAURANTS

Dreams Tulum Resort & Spa offers nine restaurants: six à la carte, a buffet, a café and a grill. No reservations are required. 24-hour dining options allow guests to enjoy late night bites at the Sky Bar. Or stay in and order room service. It’s all available at any hour day or night. All restaurants’ openings rotate throughout the week. Number of restaurants open for each meal is dependent upon occupancy levels.

Barefoot Grill | Lunch | 11:00 a.m. – 5:00 p.m.

- Delicious grilled favorites served beachside.
- Non-smoking
- Dress Code: None

Bordeaux | Dinner 6:00 p.m. – 10:30 p.m.

- Exquisite candlelit à la carte French masterpieces
- Approximate seating capacity: 58
- Dress Code: Formal
- Non-smoking
- Adults-Only (terrace open for families)

Coco Café | Open 7:00 a.m. – 11:00 p.m.

- Premium coffee and snacks in a casual and relaxed atmosphere
- Dress Code: Casual
- Non-Smoking

El Patio | Dinner 6:00 p.m. – 10:30 p.m.

- À la carte restaurant offering authentic Mexican cuisine
- Approximate seating capacity: 90
- Dress Code: Casual; Casual Elegance for dinner
- Non-smoking

Gohan | Dinner 6:00 p.m. – 10:30 p.m.

- Enjoy gourmet sushi at this à la carte restaurant
- Approximate seating capacity: 16
- Dress Code: Casual Elegance
- Non-smoking

Himitsu | Dinner 6:00 p.m. – 10:30 p.m.

- À la carte restaurant specializing in Asian cuisine
- Two Teppanyaki tables available with a reservation. Up to 8 people per table. Three seating times starting at 6:00 p.m.
- Approximate seating capacity: 98
- Dress Code: Casual Elegance

Portofino | Dinner 6:00 p.m. – 10:30 p.m.

- À la carte restaurant featuring the authentic flavors of the Mediterranean & Italian
- Beautiful wine cellar located inside the restaurant (seating capacity: 20)
- Approximate seating capacity: 76
- Dress Code: Formal
- Non-smoking

Seaside Grill | Breakfast for Preferred Club guest (a la carte) 8:00 a.m. – 10:30 a.m., Lunch 12:00 p.m. – 5:00 p.m. and Dinner 6:30 p.m. – 10:30 p.m.

- À la carte breakfast (Preferred Club guest only)
- Lunch: Salads and grill
- Dinner: Meat cuts and fish specialties
- Approximate seating capacity: 56
- Dress Code: Casual; Casual Elegance for dinner
- Non-smoking

• **Sunset Terrace**

The luxurious Sunset Terrace offers a premium, relaxing area for guests who are looking for absolute indulgence with something extra special. With an elevated view of the Caribbean Sea, we guarantee the best views for weddings, events and romantic dinners. Our culinary team and wait service is on-hand to make your visit as special as possible. There is no better place to watch the sunset than our Sunset Terrace.

World Café | Breakfast 7:00 a.m. – 11:00 a.m., Lunch 12:30 p.m. – 4:00 p.m. and Dinner 6:00 p.m. – 10:30 p.m.

- A buffet-style restaurant serving international specialty items and classics
- Approximate seating capacity: 242
- Dress Code: Casual; Casual Elegance for dinner
- Non-smoking

Gluten-Free and Vegetarian Dining Options

Dreams Tulum Resort & Spa offers a gluten-free and vegetarian menu at each of its restaurants. If you are allergic to gluten, please notify the resort in advance as well as your waiter so the resort can personalize your meals according to your tastes.

DRESS CODES

Casual –

- Bermudas (long shorts or Capri pants), sneakers/tennis shoes and sandals.
- Ladies must wear a bathing suit wrap or cover-up.
- No sleeveless shirts for men.

Casual Elegance –

- Sneakers/tennis shoes or sandals and dress shirts with short sleeves or collared shirts.
- Long pants required for men.
- No sleeveless shirts or flip-flops.

Formal–

- Men must wear long pants, collared shirts and dress shoes.
- Women must wear blouses, skirts, slacks or dresses, with dress shoes.

BARS

Offering seven bars and lounges, serving international and domestic top-shelf spirits, ranging from swim-up to a nightly music lounge. All bars are open on different days throughout the week.

Manatees | Open 10:00 a.m. – 11:00 p.m.

- Swim-up and enjoy a cocktail in the main pool, offering tropical drinks and wait service in the pool area

Rendezvous | Open 10:00 a.m. – 10:30 p.m.

- Located in the main lobby, enjoy drinks and live music at our delightful lobby bar with molecular cocktails every Friday evening

Revive | Open 9:00 a.m. – 8:00 p.m.

- Guests can enjoy cool and natural drinks while relaxing after a nice spa treatment

Sky Sports Bar | Open 11:30 a.m. – 1:00 a.m.

- Guests can watch their favourites sporting event in a relaxed atmosphere while enjoying an international bar
- 11:30 a.m. – 11 p.m. Snack bar, beer, soft drinks and international beverages
- 9 p.m. – 1 a.m. - Cold beer and soft drinks

Smoothie Bar | 9:00 a.m. – 9:00 p.m.

- Enjoy over 30 varieties of healthy frozen shakes, smoothies and fresh fruit blends

Sugar Reef | Open 10:00 a.m. – 1:00 a.m.

- Relax in the sun or shade at the main bar while enjoying cool cocktails including international or national brands, juices and soft drinks
- Wait service provided at the pool deck

The Lounge | Open 6:00 p.m. – 10:30 p.m.

- Located between Himitsu and Bordeaux, guests will enjoy a variety of drinks before or after dinner in a lively atmosphere

SIP, SAVOR & SEE DINING EXPERIENCE*

As part of the privileges of *Unlimited-Luxury*[®], we're offering guests of Dreams Tulum Resort & Spa the chance to Sip, Savor & See at Dreams Puerto Aventuras Resort & Spa, Dreams Riviera Cancun Resort & Spa, Dreams Sands Cancun Resort & Spa, Dreams Playa Mujeres Golf & Spa Resort, Hyatt Vivid Grand Island, Dreams Jade Resort & Spa, Dreams Sapphire Resort & Spa, and Sunscape Sabor Cozumel. Enjoy dinner and live entertainment at participating sister properties including sipping complimentary cocktails, savoring delicious cuisine at the restaurant of your choice and the opportunity to see that evening's entertainment.

The Sip, Savor & See Dining Experience is only good for dinner. This is not a day pass. Guests must make arrangements through the resort concierge by 3 p.m. Guests may choose to dine at any of the restaurants that are serving dinner. Guests are responsible for cost of transportation to and from the resort. A maximum of 4 people are allowed per seating. Special restrictions may apply for Christmas and New Year's Eve dinners and special events. Guests can utilize the facilities at the resort they are visiting from 6 p.m. to 1 a.m., including bars and theater.

**Sip, Savor & See may be limited due to private events and resort buyouts.*

**Sip, Savor & See is temporarily unavailable.*

ROMANTIC DINING EXPERIENCE

For your honeymoon, wedding anniversary or when you just decide to have a very special dinner with your sweetheart or friend, we can set a spectacular private dinner for your party, with a delicious menu, served exclusively at one of our appointed spots. This special dinner is served only by advance reservation through our concierge. *

**The Romantic Dining experience is valid on all new bookings at select resorts. Cost and availability varies by location. With this package, guests will receive one Romantic Dining experience during their stay. The Romantic Dining experience can be arranged*

with the concierge upon check-in. Blackout dates and restrictions may apply. This offer is combinable with other promotions. Not applicable to group bookings.

ACTIVITIES/ENTERTAINMENT

INDOOR/OUTDOOR ACTIVITIES

- Themed dinners
- Weekly pool party
- Tennis/tennis clinics*
- Ping-pong
- Table games
- Dance lessons
- Beach and water volleyball
- Spanish lessons
- Cocktail and cooking lessons*
- Big screen movies on the beach
- Sports bar
- Yoga/stretching on the beach
- Explorer’s Club for Kids

WATER SPORTS

- Intro to Diving course in pool
- Water aerobics
- Deep Sea Fishing*
- Non-motorized water sports
- Kayaking
- Snorkeling*
- Catamarans**
- Scuba diving*

* Additional fees may apply

** \$10 training fee. Training is mandatory to use catamarans.

Note: The use of drones or artifacts that fly or float in or on the premises is strictly forbidden, except for those that have written authorization from the General Management of the hotel.

POOLS & SPLASH PARK

Dreams Tulum has two pools on property that are accessible by all guests. There are also two Preferred Club-only swim out pools exclusively for use by guests staying in those room categories. Additionally, there is a splash park for kids adjacent to the Explorer’s Club.

Pools	Heated	Notes
Relax Pool	No	
Activities Pool	No	
Swim Out Pool	No	Only available for guests in Preferred Club Swim Out room categories
Adults-Only Swim Out Pool	No	Only available for adults in Preferred Club Swim Out room categories
Explorer’s Club Splash Park	N/A	

UNIQUE EXPERIENCES

- Spa Experiences
 - Spa Pantry – Guests can learn how to make their own spa products with local Mexican flora, natural ingredients and oils. They can take home the products and the knowledge as well as use their product in a massage session at the spa at Dreams Tulum.
- Green Programs
 - Jungle Tour - An interactive guided tour covering the variety of local trees, flowers and exotic birds living throughout the property and surrounding area.
 - Made in Mexico, Art with Sense - Provides guests with access to quality, sustainable art, jewelry and fashion created by community artists.
 - Turtle Protection Program - During the months of May to November, on the beaches of Quintana Roo, 4 species of turtles arrive on our beaches: the white turtle, loggerhead turtle, leatherback turtle and hawksbill turtle, to spawn. As part of sea turtle conservation, Dreams Tulum is committed to educating

guests and the surrounding community about safety precautions that must be taken during the most fragile nesting months of sea turtles.

- *PADI Dive Center*
**Events may be rescheduled without prior notice*

EXPLORER'S CLUB FOR KIDS

Hours: 9:00 a.m. – 10:00 p.m.

Ages: 3 – 12

At this Mayan-themed, fully supervised children's program, kids will enjoy the following activities:

- Arts and crafts
- Board games and video games
- Playground
- Rock-climbing wall
- Splash fountain
- Weekly campout adventures
- Treasure hunts
- Big screen movies on the beach
- Sandcastle contests
- Dinner for children
- Kid's theatre
- Tours of the resort's flora and fauna

Explorer's Club Splash Park

Hours: 10:00 a.m. – 12:30 p.m. and 3:00 p.m. – 5:30 p.m. every day

A brand-new, state-of-the-art splash park is located at the Explorer's Club. The splash park includes:

- 6 waterslides

- 2 buckets that fill with water and splash into the pool below
- Outdoor wet play area

All Explorer's Club staff members are certified by the American Red Cross in CPR for children.

**Children must be fully potty-trained for admittance to the Explorer's Club.*

DIVE SHOP*

Dreams Tulum Resort & Spa has an on-site dive shop that offers the following services:

- *Diving* - We have a wide variety of ocean dive sites that we visit, all within a fifteen-minute boat ride from the hotel. The local reefs are healthy with lots of soft and hard coral, as well as a variety of marine life. Dive in the freshwater caverns or cenotes of the area.
- *Snorkeling* - Masks and fins free for guest use for two hours per day, it is intended for use on the property or nearby. Snorkeling from the beach out front is good depending on the weather; there is a reef about a 10-minute swim out from the beach. There are two excellent snorkeling tours (additional cost) where guests take a boat to a nearby reef for about two hours twice a day at 11:15 am and 2:15 pm, which last about two hours. The reef is very healthy and protected from ocean waves by a shallow and wide barrier reef. The guide goes in the water with the guests and shows them many creatures and features that they might not ordinarily see.
- *Fishing* - Deep-sea fishing trips are available. There are 2, 3 or 4-hour trips and the prices vary according to the number of hours with a maximum number of four passengers. For larger parties or for those interested in fishing from larger boats, we can also make the necessary arrangements.

** Additional costs apply*

GOLF

Discounted Green Fees at Riviera Maya Golf Club

Dreams Tulum Resort & Spa offers discounted green fees at the Riviera Maya Golf Club.

**For more information, please refer to Concierge team*

SPA/FITNESS

DREAMS SPA

Hours: 8:00 a.m. – 8:00 p.m.

The Dreams Spa is surrounded and inspired by nature. Stretching over 12,916 sq. ft. /1,200 m², the spa offers hydrotherapy and jungle and beach treatment cabins. Guests can even make their own spa products from the local plants and herbs at the Spa Pantry – then take it back to a jungle cabin for a relaxing treatment.

Private Vichy and Swiss showers, hot tubs and treatment rooms, a relaxation lounge, saunas, steam rooms and private showers are available, as well as pedicures, manicures, facials and a full-service beauty salon. All staff receive a special training and certification.

Spa facilities include:

- Hydrotherapy room
- Beauty salon
- 9 interior cabins – including a couple's treatment room
- Hot tub
- Bridal Suites
- Cold-plunge
- Regular and Swiss showers
- Exterior palapas
- 1 beach cabin, 2 jungle cabins and a holistic cabin
- Special teen and kids spa treatments
- Spa Pantry

JUNGLE AND HOLISTIC CABINS

Our World Class Spa welcome you to a sanctuary for relaxation and wellness. Live the energy and healing of the Mayan Jungle. Our Jungle Spa Suites are designed to enhance your feeling of reconnection with nature; Rainforest; Jungle and Holistic Cabin are surrounded by the powerful energy of the Mayan jungle, which casts its mystical energy in the guest's inner healing.

Enjoy a combination of ancient massage techniques of applying gentle pressure to the energetic points on feet, head, hands & back. You can make your selection of a foot, hands, head reflex ritual or a deeply relaxing neck, back & shoulders massage to ease muscle tension, highly relaxing and energetically powerful. Live the energy of the Mayan Jungle and allow our professional therapist team to take you to a next state of mind and relax.

WELLNESS SUITE "LE GRAND BLEU"

Enjoy Hours: 9:00 am to 5:00 pm

Located in the magical town of Tulum "Le Grand Bleu" is a privileged space in the middle of the Mayan jungle, surrounded by white sand and the powerful blue of the Caribbean Sea. Live the maximum experience of personal reconnection and with nature, which brings together the best of the environment and well-being. Enjoy a luxurious day at the beach, with the best selection of food and drinks to delight all the senses. Get ready for a transformative wellness and healing experience, that will help you to be the best version of yourself. "Le Grand Bleu" is a space created to offer a level of luxury and relaxation where textures, flavors and essences are incorporated to relax and renew the body and mind.

BRIDAL SUITE

Private area specially designed to fulfill bride and family needs along their spa services. It has an exclusive lounge area in which family and friends can share comfortably canapés and drinks while admiring bridal dress, headdresses, flowers and veil which are displayed in a beautiful mannequin. In the beauty salon area three people can be attended near the bride and share this unique moment during hair styling and make up services. The bride has an exclusive area where she can be pampered with manicure, pedicure, hair styling and makeup. And a glamorous dressing room in which we care any detail to get the best pictures of this once in a lifetime moment.

SPA PANTRY

The Spa Pantry is an area in the spa where guests can make their own spa products. A member of the spa staff will show guests how to use local plants and herbs to create things such as body and facial scrubs that can then be taken to a jungle cabin for a relaxing treatment.

FITNESS CENTER

Hours: Open 6:30 a.m. – 8:00 p.m.

*Guests can also enjoy an outdoor fitness experience in the brand-new Mayan Jungle Gym

All fitness facilities are closed temporarily in accordance with local laws.

- Treadmills
- Ellipticals
- Step machines

FACILITIES & SERVICES

- 2 pools
- Fitness center
- Traditional Spanish wedding chapel
- Beach Bali beds*
- Bridal suites (3)
- Boutique*
- Dreams Spa by Pevonia®*
- Beauty center*
- Travel agency*
- Medical facility*
- Dive shop*
- Car rental*
- Laundry and dry-cleaning service***
- Babysitting service**
- Convention center
- Shopping and newsstand
- 24-hour room service
- Photo gallery and shop
- Concierge service
- Tours and excursions*
- Theatre
- Explorer's Club for Kids
- Meeting facilities
- Wedding and honeymoon packages
- Currency exchange
- Meeting/Wedding/Event coordinators on-site*
- Unique wedding locations (Tulum Palapa Beach, Dreams Garden, Secret Garden, Sunset Terrace and more)

* Additional costs apply

**Babysitting services are \$18/hr for first kid and \$12/hr for each additional child. Arrangements must be made with concierge desk.

*** Laundry and dry-cleaning service available Monday-Saturday – 24-hour return time.

ON-PROPERTY SMOKING POLICY

The wellbeing and comfort of our guests and colleagues is a top priority. In accordance with government requirements, guests may smoke or use cigarettes, e-cigarettes, cigars, vape pens and tobacco pipes in designated smoking areas only. Guests seeking more information may inquire at the front desk.

SOCIAL RESPONSIBILITY

Dreams Tulum Resort & Spa is committed to making the world a greener place. The resort staff works together to promote a socially responsible environment to guests. To further show their commitment, Dreams Tulum is involved in various green programs and initiatives:

Tulum Foundation

As the founder of the Tulum Foundation, this eco-friendly resort promotes the values of the family unit, contributes to the conservation of natural resources and cultural priorities, promotes, and grows artistic and cultural activities in the Tulum area. Through programs such as scholarships for employee's children and supporting the preservation of the endangered sea turtle, Dreams Tulum makes a positive impact in its community. For more information on the Tulum Foundation, visit <http://www.fundaciontulum.org/en/home/>.

Preferred by Nature

Dreams Tulum is committed to reducing the impact of its activities on the planet, adopting habits that save social and environmental values, with better management of resource use and business practices that benefit people and the ecosystem. As a part of this alliance, Dreams Tulum has implemented a smart water program and has gotten involved in the local community. Developing a comprehensive program for the extraction, use, treatment and discharge of water at the resort has helped to provide the best quality water for guests and employees.

Dreams Tulum employees support neighboring communities by making monetary donations, structural improvements to a local school in need, fostering cultural preservation by supporting a Mayan church, and providing scholarships to 80 students at nearby universities. Along with this, they created the Tulum Foundation, which provides full university scholarships to youth from low-income families.

Distintivo "S" Award

Recognized for its best practices in the development of tourism projects involving environmental programs, eco-practices and self-sustainability by the Mexican Secretary of Tourism.

Travelife Gold Certification

Gold certification for Accommodation Sustainability. Travelife is an international certification system that promotes, manages, and monitors sustainability in the tourism industry.

Certificate of Tourism Environmental Quality

Recognized by the government entity PROFEPA (Federal Attorney for Environmental Protection), agencies at the federal level dedicated to safeguarding and monitoring environmental practices in Mexico.

Mesoamerican Reef Tourism Initiative (MARTI) Recognition

Recognized for the implementation of an environmental management system.

TripAdvisor GreenLeaders Gold Level

Recognized by TripAdvisor for the green practices made at the resort.

Made in Mexico, Art with Sense

Provides guests with access to quality, sustainable art, jewelry and fashion created by community artists.

Turtle Protection Program

During the months of May to November, on the beaches of Quintana Roo, 4 species of turtles arrive on our beaches: the white turtle, loggerhead turtle, leatherback turtle and hawksbill turtle, to spawn. As part of sea turtle conservation, Dreams Tulum is committed to educating guests and the surrounding community about safety precautions that must be taken during the most fragile nesting months of sea turtles. These precautionary measures include:

- Avoiding late night strolls along the beach
- Keeping the native vegetation in tact
- Refraining from obstructing the passageway of the turtles which includes the use of beach chairs and blankets
- Avoiding the use of artificial light

All sea turtles are in danger of extinction, so their conservation is very important

RESORT MAP



- 1. Main Entrance
- 2. Secret Garden Gazebo
- 3. Convention Center
- 4. Jungle Terrace
- 5. Gym
- 6. Tennis Court
- 7. Explorer's Club
- 8. Jungle & Holistic Spa Cabins
- 9. Dreams Spa by Pevonia®
- 10. Bridal Suite
- 11. Medical Services
- 12. Revive Bar
- 13. Motor Lobby

- 14. Parking Lot
- 15. Adults Section/Swim Outs
- 16. Deluxe Rooms Family Section
- 17. Family Section/Swim Outs
- 18. Deluxe Family Section
- 19. Main Building
- 20. Front Desk
- 21. UVC Showroom
- 22. Rendezvous Bar
- 23. Car Rental
- 24. Tour Desk
- 25. Executive Offices
- 26. Concierge
- 27. World Café Restaurant
- 28. Sky Bar
- 29. Portofino Restaurant
- 30. Bordeaux Restaurant
- 31. Himitsu Restaurant

- 32. El Patio Restaurant
- 33. Hacienda Suites
- 34. Smoothie Bar
- 35. Preferred Club (35A - 35F) & Junior Suites (35A - 35F)
- 36. Deluxe Ocean View & Preferred Club Jr Suite Ocean View (36A - 36B)
- 37. Shopping Areas & Tulum Foundation
- 38. Entertainment Stage
- 39. Mexican Plaza Terrace
- 40. Coco Café
- 41. Le Grand Bleu
- 42. Gohan Restaurant
- 43. Pool
- 44. Sugar Reef Bar
- 45. Activities Pool
- 46. Manatees Pool Bar

- 47. The Lounge Bar
- 48. Seaside Grill Restaurant
- 49. Natural Cenote & Temazcal
- 50. Photo Concession
- 51. Beach Towels
- 52. Barefoot Grill
- 53. Bridal Suites
- 54. Preferred Club Private Beach Area
- 55. Dreams Garden
- 56. Sunset Terrace
- 57. Preferred Club Lounge
- 58. Tulum Palapa Beach
- ♥ Romantic spots
- ★ ATM
- Chapel
- 🐕 Dog Garden
- 🚬 Smoking Area